technicolor



2014 SUSTAINABILITY COMMUNICATION



2014 SUSTAINABILITY REPORT



MESSAGE FROM THE CEO



Dear Stakeholder,

Technicolor has been at the forefront of the transition from transitioned from analog to digital media communications over the past decade and is now well placed to benefit from strong growth across multiple platforms and industry segments. Ensuring the sustainability of this growth remains a high priority for my entire leadership team. Our Amplify 2015 strategic plan was successfully completed and created a solid foundation for us to

set a leading example within the industry. With a restored financial health and confidence in operational execution, we launch on our new Drive 2020 strategic plan.

Another foundation has been our longstanding adoption of the United Nations Global Compact, and the publication of our commitments, notably through our Charters on 'Environment, Health and Safety', 'Ethics' and product environmental Whitepapers. The resulting governance processes have helped to place corporate social responsibility at the heart of our business approach and ensure that commercial needs are appropriately balanced with those of local communities, the environment, our business partners and of course our employees.

High on the CSR agenda, Data Security, one of the strong expertise of the Group since its beginnings, is more than ever key to our business long term sustainability. Cybercrime has a capacity to jeopardize operations and long term relations of trust established with our partners, our customers, our suppliers, our employees. The Technicolor Security Office issued a new Data Security policy. The TSO team was reinforced, more talents were hired, and a global awareness and training campaign for all our employees was launched. In addition, a formal Data Protection Policy was issued by the Technicolor Ethics Compliance Committee to govern legal compliance under the Data Protection EU Directive. An independent Data Privacy Officer was named and registered with the French CNIL.

Our Connected Home division integrated CSR in its quality policy, and is now an applicant member of the non-profit Electronics Industrial Citizenship Coalition. The business has two years to become full member and demonstrate that the EICC Code of Conduct is implemented throughout the supply chain.

For the second time, an external audit of our social, environmental and societal information reporting took place, involving more than 20 stakeholders within the organization across multiple countries.

Accurate information is vital for the continued progress of our sustainability agenda and the data in this report is a key input to leaders across our business making operational decisions on a wide variety of important topics. Our commitment to align our reporting to the Global Reporting Initiative framework relies on diligent data harvesting processes, and audits help us retain focus year after year.

Employee health and safety remains an important focus, demanding continuous vigilance and innovation to ensure we do everything possible to keep our employees safe. We have also continued our core initiatives to drive eco-design principles into all our products and manufacturing processes and move closer to carbon neutrality, bringing benefits for both customers and the environment.

Frederic Rose, Chief Executive Officer

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SUSTAINABILITY OVERVIEW



One Culture Our Values

Diligent

Describes the **meticulous attention to detail Technicolor delivers to its customers** whether in delivering the best rendering of a film or in delivering a great user experience in a set-top box.

Inventive

Reflects one of Technicolor's strongest competitive advantages, based on **invention**, not just **innovation**. It reflects the **wealth of technology and intellectual property** that help us build better post production workflows and better gateways.

Authentic

Reflecting Technicolor's **transparency and trustworthiness**. It is the embodiment of a **genuine partner**. It portrays both a sense of originality and sensity.

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1- COMPANY DESCRIPTION

Technicolor, a worldwide technology leader in the media and entertainment sector, is at the forefront of digital innovation.

Our world class research and innovation laboratories enable us to lead the market in delivering advanced video services to content creators and distributors.

We also benefit from an extensive intellectual property port- folio focused on imaging and sound technologies, based on a thriving licensing business.

Our commitment: supporting the delivery of exciting new experiences for consumers in theaters, homes and on-the-go.

What we do

Technology includes 4 activities: Research & Innovation; Licensing; M-GO; Virdata.

The main objective of Research & Innovation is to develop and transfer innovative technology to support the services, software and solutions the Group provides. The Licensing activity - which includes patent, technology and trademark Licensing - is responsible for protecting and monetizing the Group's Intellectual Property and technologies, while managing some iconic brands. M-GO is a new platform aimed at making digital entertainment easier to find, watch, and enjoy. A Platform as a Service for the Internet of Things, Virdata provides enterprises and entrepreneurs in different industries with the necessary means to easily connect and monitor any type of device or application, to collect large amounts of data on a continuous basis, and with the APIs and tools to run actionable analytics in realtime on the collected information.

To date highlights include:

- > 80% of consumer electronics manufacturers integrate our IP
- c. 350 Researchers and Experts
- > 3 Research Centers: Rennes, Hannover, Los Altos
- > 7% of portfolio renewed every year

Entertainment Services develops and offers content- related technologies and services for the Media & Entertainment industry, notably the motion picture, broadcast and commercial advertising industries. This business is dedicated to delivering solutions for content management (including creation, imaging, finishing, preparation) and for digital and physical content distribution (including DVD & Blu-ray[™] services).

To date highlights include:

- > 6,000+ film & advertising visual effects shots every year
- > Touching 75% of blockbusters worldwide in 2013
- > 1.47 billion DVD and Blu-Ray[™] shipped to 40,000 destinations in 2013
- > 2014 Oscar Nominations® for 25 films
- > 265,000+ digital cinema deliveries in 2013

Connected Home offers a wide range of solutions to Pay-TV operators and network service providers for the delivery of digital entertainment, data, voice, and smart home services. Through the design and supply of products such as set-top boxes, gateways and managed wireless tablets, Technicolor offers connected life solutions.

To date highlights include:

- > 300 million digital home devices shipped
- > #1 in gateways*
- > #2 in set-top boxes*

*Worldwide in terms of shipments

2- APPROACH TO SUSTAINABILITY

The Technicolor approach to sustainability is founded upon our core values. We use these to guide us to business success as well as sound environmental stewardship and to ensure that we act responsibly.

As part of our sustainability drive, we establish and nurture partnerships aimed to improve our longterm business outlook.

Three principles guide our actions as we seek to fulfill our social responsibilities:

Understand and take into account stakeholders' sustainability expectations

We constantly seek to identify and respond to stakeholder issues. Technicolor is committed to responsible policies and practices in human resources, environmental performance and ethics as we provide quality products and services to customers. These policies and practices extend to our suppliers and subcontractors.

We adhere to the principles of the United Nations Global Compact and the International Labor Organization. Throughout the company this translates into integrity in business principles and practices, continuous efforts to make more efficient use of resources and an ongoing drive for carbon neutrality.

We want our suppliers to adopt the same sustainability values as ours. We support our customers' sustainability efforts by developing new generations of sustainable products and services. Technicolor also plays an active role in communities where it does business by enhancing and protecting film and TV heritage by supporting local community relationships and programs.

For more information about the United Nations Global Compact, please visit: <u>http://www.unglobalcompact.org</u> and read Technicolor Communication on Progress.

Communicate CSR goals and initiatives to stakeholders

We pledge to deliver concrete, demonstrable proof of our social responsibility practices and achievements.

We provide facts and figures to give stakeholders the information they need to understand, analyze and compare our actions with those of similar organizations. Always an inspiration, we are adapting Global Reporting Initiative (GRI) reporting standards to our disclosures. We are including a GRI G3.1 Index Table at the end of this report to guide readers to relevant information in our Annual Report or our Sustainability Communication Report. We aim to keep adapting our Sustainability Communication in the future to meet G4 Core level of disclosure.

Take the future into account in decision-making

We are committed to progressively integrate corporate social responsibility (CSR) data and criteria into business processes across the organization, to ensure that all decisions take CSR considerations into account. In this way, sustainability becomes part of how we do business.

As part of our commitment, we link product and service lifecycle aspects and impacts to their greater societal context, constantly striving to enhance all of our stakeholder relationships.



11 Now more than ever, corporate social responsibility is a business imperative. The more successful companies are those that integrate societal, environmental and economic reflections in how they do business thus reinforcing the links to all their stakeholders. At Technicolor we know it is in everyone's interest to contribute to the sustainability of the communities we serve and in which we operate. 37

Didier Huck, VP, Corporate Social Responsibility and Public Affairs

3- RECENT SOCIAL RESPONSIBILITY ACHIEVEMENTS

Ethics

The Code of Ethics, refreshed and revised in November 2014, governs Technicolor's business decisions, actions, and displays the fundamental values we practice in our day-to-day activities. As part of its effort to ensure that employees are familiar with the Code of Ethics and related policies, such as the Whistleblower Policy, the Ethics Compliance Committee (ECC) has implemented numerous training programs, including both in-person and online courses. The ECC continued several training initiatives through 2014, including online training courses focused on the EU Competition-Dealing with Competitors, UK Bribery Act and preventing sexual harassment. In 2014, the ECC also issued a new Policy to govern Data Protection legal compliance aspects. The purpose of the policy is to ensure that Technicolor, its staff, contractors, suppliers and other people working on its behalf comply with any applicable provisions of the Data Protection EU Directive where and when appropriate, as well as comply – as appropriate – with any applicable other legislation when processing personal data.

People:

After a pilot phase was launched for a new Management Academy in 2012, adjustments in the program were made further to its conclusions. Sessions were delivered in the U.S., UK, France and Belgium in 2013 and will be extended to most sites of the Group in 2014. Created around management communities who meet monthly, this management curriculum includes essential topics of people management and encourages collaboration between managers to improve their own practices.

In order to respond to evolving business needs and provide the foundations for a number of HR programs, an update of the Technicolor job architecture was conducted in 2013. Operational managers and HR teams from all regions have worked together to build a consistent framework throughout the divisions and geographies.

Product:

In 2013 we obtained a new version of our LCA tool software which allows access to the European reference Life Cycle Database (ELCD) in addition to other existing data bases and allows use of the International Reference Life Cycle Data System (ILCD) impact indicators in addition to or in place of other existing impact indictors. The use in LCAs of the ELCD data base and ILCD indicators allows for product LCA results that are more comparable than when the product LCAs have been performed using different LCA tools.



2014 saw the restoration of Vittorio de Sica Marriage Italian Style (1964). The premiere of the restored version took place at Cannes Classics Festival in presence of Sophia Loren, Guest of Honor of the Festival in 2014.

Community involvement:

In 2013, the Technicolor Foundation created MEMORY!, the first Film festival in Asia dedicated to international film heritage designed both for a large audience and cinema professionals.

The second edition took place in Phnom Penh (Cambodia) in June 2014 under the high patronage of the King of Cambodia and received numerous supports from public institutions both Cambodian and international. Nearly 60 films from around the world were screened in the presence of leasing figures of Draft Technicolor Confidential 9 cinema such as Catherine Deneuve, Billante Mendoza, Antony Chen and over 50 industry delegations from more than 20 countries.

CSR Management

Corporate Social Responsibility (CSR) is managed at the highest level within Technicolor. CSR is formally represented at the Executive Committee level by the Executive Vice President for Human Resources and Corporate Social Responsibility, Fabienne Brunet, reporting directly to the CEO. Executive Committee members evaluate and authorize new company CSR initiatives, review progress and provide supervision in all related domains.

Reporting to the Executive Vice President for Human Resources and Sustainability, a Corporate Social Responsibility Department, headed by Didier Huck, Vice President for Public Affairs & Corporate Social Responsibility, has been in existence since 2007. The CSR Department holds broad authority to propose and coordinate CSR policy implementation and operational deployment. The department benefits from strong senior management support as well as assistance from Technicolor's Human Resources, Sourcing and Environment and Health & Safety network.



 Technicolor's Code of Ethics and related policies guide and support our employees each day in accomplishing the Company's business objectives with ethical integrity.

Meggan Ehret, Ethics Compliance Committee Secretary

4- ETHICAL BUSINESS PRACTICES

Ethics Compliance Committee

The Technicolor Code of Ethics constitutes the foundation for the company's core practices.

The Ethics Compliance Committee (ECC), created in connection with the 2006 Code of Ethics update, is responsible for all ethical issues related to the Group's activities. The Code of Ethics, updated in November 2014, governs Technicolor's business decisions, actions, and displays the fundamental values we practice in our day-to-day activities. It has been distributed to all Technicolor employees and is available on the company's intranet.

2014, the ECC's membership was comprised of the following: Fabienne Brunet (Executive Vice President, Human Resources and Corporate Social Responsibility), Didier Huck (Vice President Corporate Social Responsibility & Public Affairs), Lanny Raimondo (Strategic Advisor to the CEO), Guillaume Litvak (Internal Audit Director), Dillan Sum (General Counsel, Asia), Jacquelyn Boggs (Vice President, Indirect Sourcing) and Meggan Ehret (General Counsel, Litigation and Compliance). Didier Huck serves as the Chair of the Committee and Meggan Ehret as the Committee's secretary. The ECC reports directly to the Audit Committee.

An ECC Ethics Training Subcommittee makes recommendations to the ECC concerning training on the Code of Ethics, Whistleblower Policy and related issues. Appointed by the ECC, subcommittee members can include non-ECC members. The Ethics Training Subcommittee may also take steps to implement training, as directed by the full ECC.

Ethics Programs and Initiatives

As part of its effort to ensure that employees are familiar with the Code of Ethics and related policies, such as the Whistleblower Policy, the ECC has implemented numerous training programs, including both in-person and online courses. The Ethics Compliance Committee continued several training initiatives through 2013.

In 2011, amongst other Ethics training courses, members of the finance community completed the Global Financial Fraud Prevention course. In 2012 and early 2013, online training courses focused on the EU Competition-Dealing with Competitors, UK Bribery Act and preventing sexual harassment. The Americas population has received training on anti-bribery, competition, anticorruption, business communications, addressing employee concerns, and fraud prevention.

In addition, several in-person trainings took place in Mexico, India and China on various aspects of the Company's Code of Ethics. Combined, these training sessions involved 9,915 employees for the period 2010-2014.

Whistleblower Policy

The revised Technicolor Whistleblower Policy, launched in May 2006, is designed to make it easier for employees to share questions, concerns, suggestions or complaints about financial, accounting, banking or anti-bribery matters with an appropriate person.

Like the Code of Ethics, the Whistleblower Policy has been widely communicated to all Technicolor employees and is available on the company's intranet.

In 2010, the Group provided to U.S. employees the ability to submit a Whistleblower report through an independent third party. The third party's telephony and web-based hotline solution enables employees to easily and confidentially submit Whistleblower reports.

In 2012, the Group greatly expanded the reach of this third party service and now those in many countries can submit a Whistleblower report through an independent third party.

Anti-Corruption Policy

The comprehensive Technicolor commitment to prevent corruption, formalized in our Anti-Corruption policy, seeks to not only comply with the U.S. Foreign Corrupt Practices Act ("FCPA") and other anticorruption laws but to avoid even the appearance of questionable conduct in connection with Technicolor operations.

In 2012, the policy was revised to recognize additional countries with laws and regulations relating to anti-corruption.

Data Protection Policy and Governance

In 2014, The Ethics Compliance Committee published a new Corporate Policy on Data Protection. The purpose of this policy is to ensure that Technicolor, its staff, contractors, suppliers and other people working on its behalf comply with any applicable provisions of the Data Protection EU Directive where and when appropriate, as well as comply – as appropriate – with any applicable other legislation when processing personal data. The policy applies regardless of where the data is held, i.e. if it is held on Technicolor-owned equipment or outside Technicolor property (for example by a subcontractor).

Further, an independant "Correspondant Informatique et Liberté" (Data Privacy Officer) was named and registered with the French CNIL. An independent administrative authority, the CNIL mission is to protect personal data, preserve civil liberties and accompany innovation by helping companies integrate personal data requirements within their technological developments. The role of the Data Privacy Officer is to independently ensure the internal application of the French national data protection legislation, to keep a register of personal data processing implemented in the company, and to ensure that the rights and freedoms of the data subjects are unlikely to be adversely affected by the processing operations.

OUR ACTIONS

A. HUMAN RESOURCES MANAGEMENT

Changes in Technicolor and its market position have brought parallel changes in the mix of our skills and talents. We endeavor to provide training and equal opportunities to Technicolor people worldwide.

The four pillars of the Technicolor approach to human resources development provide the framework for the tools that have been put into place to manage our pool of talent:

- Talent
- Culture
- Development
- Retention of key people

Human resources initiatives range from talent reviews, job grading and remuneration programs to skills mapping, employee referrals and training programs

1-WORKFORCE EVOLUTION

Technicolor continually adjusts its workforce to meet the demands of the highly competitive, everchanging communication, media & entertainment industries. As of December 31, 2014, the company employed 14, 201 people, an increase of 1.4% over the previous year, split into three main regions as follows:

Technicolor active headcount per region 2014



Regional distribution of headcount over three years

	2014	2013	2012
Europe	3,937	3,916	4,191
North America	5,698	5,486	5,930
Asia (1)	2,183	2,063	1,960
Other countries (2)	2,416	2,575	2,614
Total number of employees(3)	14,234	14,040	14,695
Number of employees in entities accounted for under the equity method(*)	344	417	413
(*) Mainly the SV Holdco joint venture/Mr X			
(1) Including India	1,755	1,409	1,238
(2) Including Mexico	1,418	1,562	1,618

(3) Total workforce figures above account for executives, non-executives and workers. Interns are inlcuded but temporary workers and apprentices are excluded. Note that the Technicolor Annual Report excludes interns in its consolidated figures.

During 2014, 4,527 employees have been hired and 2, 019 were made redundant. The overall reductions in work force during 2013 resulted primarily from the Group strategy to refocus on its core business.

2-WORKFORCE COMPOSITION

To ensure a good fit between customer needs and Technicolor human resources, the Human Resources & Sustainability Department constantly tracks worldwide workforce data. This global mapping covers gender and seniority as well as functional and geographical information.

Workforce Composition by Gender in 2014



As of December 31, 2014, women accounted for 31% of the workforce, 2% less compared to 2013.

Gender by Job Status in 2014



Breakdown by gender for Top Executives, ExCom members and members of the Board of Directors

	Women	Men	Total
% Total workforce	31%	69%	100%
Total workforce	4,452	9,782	14,234
% Exempt jobs	26%	74%	100%
Exempt Jobs	2,294	6,655	8,949
% Management Committee	46%	54%	100%
% Excom	30%	70%	100%
Excom (1)	3	7	10
% Board of Directors	20%	80%	100%
Board of Directors (2)	2	8	10

(1) Including CEO Frederic Rose

(2) Including CEO Frederic Rose

Breakdown by Type of Contract in 2014





Age Distribution by Gender in 2014



About 61% of employees are 40 years old or younger; 23% are aged 40-to-50. Age distribution of employees is on a global basis similar for men and women; there is a similar proportion of men (65%) and women (35%) over the age of 50.



Seniority Distribution by Gender in 2014

The scale shows the total number of years of employment with Technicolor.71% of employees have worked for the company for fewer than 10 years. 23% have worked for the company for 5 to 10 years.

3- PEOPLE DEVELOPMENT

Significant changes have taken place within Technicolor as the company has refocused on content creation and delivery and worked towards its strategic ambition to lead innovation in media monetization solutions. This has also led to us becoming a more customer-centric organization. The success of these changes depends upon significant workforce evolution and transitions.

To adapt to our new strategic focus and market context, we re-examined basic issues: what leadership skills are necessary to meet our new strategies and goals? How do we align our values with our vision and strategy to ensure that everyone is heading in the same direction? These questions provided the basis for a wide-ranging assessment of our ability to fill business-critical positions, now and in the future, including comprehensive succession planning.

We also completely revised our approach to performance management. The change is designed to ensure that expectations are clearly established and that individual results are well managed, in terms of both measurable outcomes and behaviors. The transformation also aims to ensure that employees are engaged in the company's future and will develop the right skills to face coming challenges.

HR & CSR adopted a new operating model in 2010, modelled around three main axes:

- Strong partnership with Business
- Global centers of expertise
- Regional Human Resources competence centers, reinforced with HR site leaders

Technicolor also launched in 2010 a revised worldwide employee performance management system, known as STEP, System for Technicolor Employee Performance. STEP was designed as a people development tool: in addition to traditional business objectives evaluation, it includes assessments based on company values and associated behaviors as well as a plan to support employee development.

2014 saw a further consolidation and stabilization of the programs initiated in 2010-2014.

People development projects cover a broad range of needs and issues:

• Continuous process improvement for our performance evaluation system and interconnection with our talent review:

- Address succession plans
- Risk analysis for key positions
- > Risk identification and minimization initiatives
- > Develop human capital at all levels of the organization
- > Job architecture

• Development of key capabilities through:

- > Identification and development of key functional and technical skills
- > Leadership Development Program
- > Programs to reinforce people and performance management skills

• Enhance cooperation between divisions and functions through internal networks:

- > Women's Forum
- > Management Academy

Technicolor priorities in Talent and Development in 2014 were reviewed to continue supporting the implementation of the Amplify 2015 strategic roadmap. In addition to our leadership development and management development programs, several actions were undertaken to ensure the coherence of learning and development investments with the execution of the 2015 plan. These actions have included a broad and deep analysis of all the training needs and investments in the Group and a comprehensive assessment of the evolution of jobs and competencies that are key for the execution of the 2015 plan, allowing to prepare specific competencies development projects that are to be deployed from 2013 onwards. As an immediate result of these actions, a special focus was given to the topics of innovation, change management and enterprise agility through the creation of new programs and the reinforcement of these topics in existing programs.

The Human Resources Management Committee meets bi-monthly. Progress is tracked through a human resources "scorecard." Internal audits are conducted periodically to measure and evaluate progress for ongoing initiatives.

3.1 Major People Development Projects

Management Academy

The Management Academy plays an important role in the support HR provides to managers in the Group.

A group of HR managers has been trained to facilitate management sessions within the academy with the objective of ensuring the quality and the consistency of our management practices across the globe.

Adjustments in this program were made further to the conclusions of the pilot phase of 2012. Sessions were delivered in the U.S., UK, France and Belgium in 2014 both by internal and external experts

Talent Review

As we strongly believe that our talents constitute the backbone of Technicolor, a yearly Talent Review process is conducted in all divisions and corporate functions.

The process involves managers at all levels of the organization as well as the members of the Executive Committee and the Management Committee in the identification of employees with the right level of potential and performance to integrate the Group's talent pool. The members of the talent pool benefit from dedicated leadership development training, activities and events during the year.

Further to the 2014 Talent Review, the talent pool represents 8% of the exempt population of the Group

Job architecture

In order to respond to evolving business needs and provide the foundations for a number of HR programs, an update of the Technicolor job architecture was conducted in 2013.

Operational managers and HR teams from all regions have worked together to build a consistent framework throughout the divisions and geographies.

As a result, a lean and standardized reference document covering all jobs in the Group is now available. This is the first step towards supporting the alignment of existing job structure and job profiles in the short-term.

Longer-term, it will be used as a basis for various activities such as workforce planning discussions and other HR processes (benchmarking, compensation planning, development, succession planning, etc.).

Job and Competency Evolution Plan

In order to continue to ensure Technicolor's competitiveness and innovation capacity, a comprehensive work plan has been initiated to identify the evolutions of key jobs. This work includes a review of the mission and responsibilities of jobs as well as the set of competencies that are necessary to achieve excellence in the execution of these jobs.

A set of customer facing, R&D and research jobs were the first to benefit from this initiative.

Different learning tracks were designed in 2012 to ensure the development of key competencies and give new perspectives on the evolution of execution in key jobs. More than 1, 486 man/days of training were delivered in this program till it started.

Linked with the learning tracks, a professional accreditation program has been designed to recognize the level of competencies and achievements of the employees that have followed the tracks. The accreditation program was launched in 2012 is now available for 8 jobs, representing 324 persons enrolled in 2014.

Leadership Development

Preparing and aligning future leaders is crucial to the success of our refocused businesses. That is why we created a comprehensive leadership development curriculum, designed to build strategic business evolution capabilities as well as the capacity to inspire and influence others.

The set of competencies of our Leadership Profile has been expanded to encompass innovation and entrepreneurship.

The 2013 Leadership Development Programs included workshops on the theme "Leadership & Influence", and Forums led by Executive Committee Members and Management Committee members in Paris and Los Angeles to discuss not only Technicolor's business and leadership challenges but also ways to recognize and foster the talents of others.

A series of virtual meetings with Technicolor Executives were also organized during the year. These meetings offered opportunities to discuss business and strategy and views on developing leadership. One-day thematic events for Group High Potentials and High Potentials were organized in Europe and North America. The themes in 2013 were "The Role of Leaders in Spreading strategic Mentality" and "Generating Passion and Perseverance". These events were closed by discussions led by the CEO and the CFO on the Group's strategy as well as on important achievements of the past year.

The partnership with the University of Stanford in California was renewed for the second edition of the "Innovation Management and Culture" program. High Potentials in the Group followed this program that focused on demonstrating the impact of internal organizational aspects and external aspects on the capacity to innovate. Aligned with the Group's strategic priorities, topics such as innovation and profitability, monetization and innovative business models and leading for innovation were covered.

HR Development

An HR development program was created in 2011 to reinforce the people development capabilities of HR Business Partners and Managers and to support to the development of skills aligned with Technicolor's vision, values and strategy. This initiative continued in 2014 with a distant learning program mixing on-line courses and participative video conferences on how to develop leadership and emotional intelligence. Five additional members of the HR community participated in this initiative in 2014 that aims to enhance HR leadership and the support HR provides to the development of managers and leaders.

Diversity in the workplace

Gender diversity

A comprehensive program was launched in 2014 under the sponsorship of the EXCOM, in order to better balance gender diversity and increase the ratio of women in business roles, management levels and leadership pipeline. Actions were put in place through a full range of processes:

- The governance has evolved and for the first year, two women entered the EXCOM in 2014, now representing 22% of the total number of members. At MCOM level, two new women were nominated, now reaching 38% of the total number of members;
- A recruitment policy was adopted to encourage gender diversity in senior management positions: Technicolor requires recruitment and personnel search professionals worldwide to ensure that the curriculum vitae of at least one qualified woman is included in every list of finalists submitted for open senior management positions within the Company;
- Leadership talent criteria were reviewed and adapted to secure equity between men and women in leadership positions; Gender diversity was integrated in divisions Talent review, which outcomes are presented to EXCOM, including dedicated action plans as needed;
- A mentoring policy was implemented towards talented women in order to support them in overcoming classical

breaks to career evolutions: all High potential women now benefit from an individual mentoring from female executives.

- An internal Women's network of almost eighty women keeps animating awareness sessions on changing gender values throughout the Group. In addition, a couple of local initiatives were launched in UK and India to promote gender diversity;
- In UK, out of the 101 roles advertised, 93 had at least one female applicant in the shortlist, as the remaining IT/Engineering roles did not attract female applicants; the maternity policy was reviewed with recommendations for more attractive maternity provision in 2015 with the aim of retaining the female talents; and Technicolor got strongly engaged with Women in Film & Television Network by hosting a Technical Skills award for Female Technicians in the Media Industry;
- In India, among the final shortlists applicants, 8% were women for Animation & Gaming, 15% for Media Services and 42% for transversal Functions (very variable rates due to the % of female applicants). The local women's network was re- energized and 2 specific events were held (Women's Day celebration in March 2014 and Training on Self Defense for Women employees, in August 2014), whereas constructive links were established with the Women in Animation with the ambition to extend the gender initiatives externally in 2015.

The Technicolor Women's Forum currently consists of almost 80 women, each of whom plays an important role in raising awareness of changing gender values. In 2013, the network ensured that each Technicolor site has one appointed woman leader who coordinates regular site meetings on the progression of women in the Company and how women can be change initiators for Technicolor.

Technicolor requires recruiting and personnel search professionals worldwide to ensure that the curriculum vitae/ resume of at least one qualified woman is included in every list of finalists submitted for open senior management positions within the company. Technicolor is part of the Women in Science & Technology (WIST) initiative. Under the aegis of the European Union, WIST consists of companies and academics committed to diversity who recommend ways to improve the status and position of women in scientific careers and corporate managerial positions generally.

Cooperative Programs in R&D

In research, emphasis is put on cooperation with educational institutions, public research bodies and other companies to keep the technology pace. In 2014, 20 cooperative programs involving academics were running, involving European as well as overseas educational institutions and public research bodies. In addition, Technicolor contributes actively to several technology clusters, including at the governance level, where it operates R&D activities and has established strong relationships with neighboring educational institutions in close proximity to Technicolor research locations such as Stanford University in Palo Alto (California).

3.2 Training

The Technicolor training policy is implemented at three levels.

Company-wide

Technicolor provides development programs for the company's talent pools in order to develop leadership capabilities, reinforce management implication, consolidate management skills and meet cultural integration challenges. Talent pools include executives, high potential employees and other employees with key identified experience and skillsets.

Transversal Functions

Particular transversal functions, such as finance or procurement, may define dedicated training programs to develop specific technical, management and functional skills relative to their role and expertise.

Sites

Local HR managers are responsible for training plans that address individual needs as expressed during Objectives/ Performance assessment reviews. As part of this process, each employee discusses and defines specific development plans with his or her manager, including training. They are also in charge of ensuring training initiatives comply with local regulations. Local management tracks consolidation and follow-up.

Overall training initiatives offered in 2014 encompass 317, 600 hours of informal on the job training

3.3 Remuneration Policy

Technicolor wants to be an employer of choice and strives to ensure that our compensation and benefits attract, motivate and retain employees in our ambition to further reinforce our position as a worldwide technology leader in the media and entertainment sector. Remuneration policy is tailored to fairly recognize and acknowledge each employee's contribution to the success of the company. Salary benchmarks are reviewed annually with the help of salary surveys which compare general market salary data with Technicolor salaries. The results, combined with other normal salary considerations, provide an objective basis for remunerating employees. Based upon the Towers Watson methodology, overall remuneration policy is structured around flexible, competitive compensation elements, fixed and variable, driven by market best practices as well as the company's objectives for long-term value creation.

Each Technicolor unit is free to recognize the potential and encourage the development of its people according to:

Competitiveness:

Comparisons with market bench-marks for total compensation in peer companies enable Technicolor to offer competitive compensation packages, ensuring that the company continues to attract and retain high potential talent in the international marketplace.

Equitable approach:

Technicolor remunerates employees on an equitable basis in each of its geographical locations, in line with local standards. Remuneration policy is set according to the Group's "broadbanding policy" based on each employee's level of responsibility, experience and contribution to the company's success. Remuneration of senior executives is centralized to ensure an appropriate level of governance and consistency and ease international and cross-business mobility.

Business and skills focus:

The remuneration of professionals, engineers and managers is a sound, market-driven policy and ultimately administered to stimulate business performance. A substantial part of the total remuneration package is composed of variable elements which drive a performance culture and support the Company's strategy. These variable elements are meant to stimulate, recognize and reward not only individual contribution, especially innovation and risk-taking, but also and in particular, solid and consistent Group and Divisions performances. At constant currency rate exchange (end 2014) and at constant population of employees (all employees present both in 2013 and in 2014), the evolution of the base salary payroll mass (without variable elements and social contributions paid by the employer) between 2013 and 2014 increased by 3.53%.

3.4 Collaborative Tools

Following a demand for increased online collaboration expressed in employee surveys conducted in 2011 as part of the Operational Excellence Program, Technicolor's Intranet, my.technicolor, was developed to modernize the way our 14,000 employees work together around the world.

Launched at the end of 2012, my.technicolor offers an enhanced user experience, thanks to:

- A personalized homepage with widgets
- An optimized search engine
- An intuitive navigation
- Collaborative tools including Lync
- The possibility for anyone at Technicolor to contribute to wikis according to their domain of expertise
- Communities of interest (mini sites) pertaining to locations, business activities, projects or any other topic
- A new look & feel

3.5 Working Time Management & Absenteeism

Working time is managed according to the needs of Technicolor's various business activities in both the parent company and its subsidiaries and complies with local regulations in the countries in which it operates. We ensure that employees do not exceed legal thresholds and are compensated for overtime according to their contractual terms unless they are exempt and are therefore paid a flat rate.

Part time and distance work are agreed upon on a case by case basis depending on occupational needs. Technicolor has 150 part time employees working between 1 and 4 days a week. Of these, 95% work at least 2.5 days a week and 60% work 4 days a week.

Some activities experience seasonal peaks workloads (such as DVD Services) and thus require seasonal workers to cover demand in addition to overtime from permanent employees. Seasonal workers are either hired under temporary contracts or via third party agencies. The main countries employing seasonal workers are the U.S., Mexico, Canada and to a lesser extent Australia and Europe. Total overtime across Technicolor represents the equivalent of about 440 fulltime jobs and seasonal workers about 4,100 jobs.

Absences are qualified by employees throughout the year according to a set list of categories (vacation, medical leave, family leave, maternity leave, jury duty etc) as defined by bargaining unit contract, employment contract or regulation. Absences are subsequently reviewed and approved within the applicable time tracking software. The average rate of employee absenteeism for the Group in 2014 was 4%.

4- DIVERSITY SUPPORTS SUSTAINABLE GROWTH

As the face of Technicolor has evolved, diversity has become one of our most valuable assets and an imperative to working in a competitive environment. We leverage the diversity of our workforce, as well as our partners, customers and communities, to drive innovation and diverse customer understanding. Our success depends on the energy, motivation and talent of our people and our ability to recruit and retain the most talented candidates from a broad range of disciplines and experience.

With a workforce distributed across Asia/Pacific, Europe and the Americas, business activities in about 30 countries, and acquisitions of companies with diverse business cultures, we are uniquely positioned to reap the benefits of diversity and our policy is to provide equal employment opportunity without regard to race, sex, religion, national origin, age or disability status.

Principle of non-discrimination

Non-discrimination and equal employment opportunity policies and anti-harassment, based upon the Ethics Charter and locally augmented according to specific legal requirements if needed, are implemented at all Technicolor sites. In several countries, managers and supervisors are provided Legal awareness training sessions about these issues.

In addition to the role of the management, detection of discrimination cases also relies on the whistleblower policy allowing any employee to confidentially disclose their situation or the situation of a co-worker, without fear of publicity or adverse reaction. Such cases are reported to the Ethics Committee and investigated with the Audit team. Some countries implement in addition an official trust person or advocate for employees if there is a discrimination issue. Overall about less than ten cases of discrimination were reported in 2014.

Policies relating to equal opportunities for women are expanded on in the "Women's Forum" section above.

Employment and integration of disabled people

Beyond legal requirements where they exist, Technicolor strives to adapt its workplaces, including its factories, to provide equal employment opportunities with no discrimination against disabled people with regard to hiring, training, allocation of work, promotion, or reward, and seeks to eliminate employment barriers and to accommodate disabled employees. In that regard, employment of disabled people is part of our non-discrimination policy, and Technicolor has been and continues to be willing to integrate different needs by offering modified duties, flexible hours, and customized workspaces.

For More information on methodology, please refer to the Group's Annual Report, available at: <u>http://www.technicolor.com/en/who-we-are/investor-center/regulated-information.</u>

5- DIALOGUE WITH LABOR UNIONS

Under the terms of an agreement with ten union organizations in Europe, the members of the Technicolor European Works Council meet several times each year. The Council, which consists of union representatives or members of works councils in European countries, addresses topics of a transnational nature. In 2014 two European Work Council meetings were held to address both general company topics and specific issues, such as the disposal or reorganization of discontinued businesses.

In 2014, Technicolor renewed the composition of its European Works Council in order to reflect its business evolution in Europe; as a consequence, the European Works Council is now composed of:

Country	Number of European Works Council seats
Belgium	1
France	2
Germany	1
Poland	1
UK	2

Unionization rate per country where available *

Country	Headcount	Unionization rate	Number of collective agreements signed in the year			
USA	Over 3,000	3.8				
Canada	Between 1,000 and 3,000	5	2			
India	Between 1,000 and 3,000					
UK	Between 1,000 and 3,000					
Mexico	Between 1,000 and 3,000	55				
Poland	Between 1,000 and 3,000	4				
France	Between 1,000 and 3,000					
Brazil	Under 1,000					
China	Under 1,000	100				
Australia	Under 1,000	60				

*By law, in some EU countries, the statistics cannot be published.

In addition to the agreements reported in the table above, Technicolor entered into 4 bargaining agreements with its German employees, 2 such agreements in Belgium.

6- HEALTH & SAFETY MANAGEMENT

The Technicolor Environment, Health and Safety (EH&S) Charter affirms our commitment to conduct business in a safe and responsible manner and to protect employees in their daily work. An effective occupational health and safety program, as defined by Technicolor, looks beyond specific requirements of law to address all hazards.

Our health and safety programs aim to identify potential risks and take appropriate prevention and severity reduction measures. Accident and injury prevention programs focus on local, site-specific health and safety work groups.

Work group members help ensure workplace safety analysis, improvement of written programs and procedures, and training. They also help prevent mishaps stemming from potential physical, chemical, biological and ergonomic risks through inspections and audits, systematic analysis of accidents and incidents, and implementation of corrective measures as needed.

6.1 Managing Health & Safety

Corporate EH&S policies and quidelines establish requirements and provide quidance for working safely.

They are periodically revised, and augmented when deemed necessary (recent additions provide First Aid or Working Alone guidance). At local sites, programs and initiatives have been implemented to ensure that Technicolor meets its legal responsibilities and operates in a responsible manner by identifying risks and taking action to eliminate or at least minimize health and safety hazards.

Translated into six languages, the EH&S Charter is available on the Group's Intranet, and is displayed at each industrial site. Employee health and safety initiatives were undertaken at many Technicolor sites in 2014, including:

- > Medical examinations
- > Ergonomic assessments
- > Rescue training
- > Vaccination campaigns
- > First-aid training
- > Wellness programs

In 2014, Technicolor experienced a 10% decrease in work-related injury and illness incident rate (number of recordable injuries and occupational illnesses per 200,000 hours worked) a decrease from 1.13 in 2013 to 1.02 in 2014.

The work-related lost workday incident rate (number of recordable lost workday injuries per 200,000 hours worked) decreased similarly, from 0.51 in 2013 to 0.44 in 2014.

We are committed to achieve 5% annual reductions in the injury rate at our worldwide operations through the end of 2015 compared to 2012. More information on our approach to tracking annual progress can be found in section B3 "EH&S Goals and Progress" of this report.

6.2 Training People to Enhance Safety

Technicolor understands that, because each employee can impact EH&S efforts and performance, it is critical that each employee be provided with appropriate tools, resources and knowledge.

EH&S training programs develop awareness and skills that enable employees and contractors to perform their jobs in compliance with applicable laws, regulations and policies and to prevent accidents and reduce risks.

Training programs, evaluated during the corporate EH&S audit process, are a core ingredient in the EH&S performance measurement process. In 2014, about 30,000 hours of documented training were provided on a wide variety of topics, from environmental and safety compliance and protection, injury prevention, emergency preparation and response, to occupational health.

6.3 Health & Safety Performance and Progress Assessment

Launched more than a decade ago, the Technicolor Environment, Health & Safety (EH&S) corporate audit program helps ensure that industrial locations comply with corporate EH&S policies and guidelines as well as applicable EH&S laws and regulations. The audit program has also proved a valuable tool for increasing EH&S awareness throughout the organization, identifying best practices, sharing successful initiatives, creating opportunities for diverse approaches to problem solving, and connecting our EH&S personnel to broader aspects of our multi-faceted business.

As part of our objective of auditing each industrial location at least every three years, five locations were audited in 2014. As a result of these audits potential improvement items were identified and evaluated, and more importantly, appropriate action plans were developed.

6.4 On-site H&S Initiatives

There were many notable H&S achievements during 2014 highlights of which are given below:

> Livonia, USA

In Livonia, (USA) the site initiated a Safety Bingo awareness campaign, to help workers learn about and focus on key safety topics throughout the year. Safety Bingo focuses on awareness of each day "at risk" activity, and it provides a good incentive to communicate and discuss workplace hazards;

> Piaseczno, Poland

The site purchased two electric trucks to eliminate manual handling for the transport of large industrial batteries and large containers of polycarbonate plastic. The site also organized a two day training event addressing both first-aid and firefighting emergency teams, with coaching by a professional paramedic for first-aid and by the local fire brigade for the fire-fighting, who also instructed the team about the handling of new on-site fire-fighting equipment.

> Rennes, France

The site purchased a series of panic alarm devices to ensure that persons working alone are safe and can call for assistance in case of emergency. Visual alarms with flashing lights were added in isolated data centers, where the building's emergency siren could be muffled by surrounding walls or other ambient noise. Parking safety was improved with anti-slip coating added to bends and curve, and additional signage posted.

> Vancouver, Canada

A century old building was improved to meet modern earthquake standards during redevelopment that added two additional floors. Safety was also a concern when choosing desks and the choice was made for desks that are weight rated for 3,000 lb so that desks may provide shelter to the occupants from falling debris in case of an earthquake.

> Memphis, USA

Memphis replaced all sit-down forklift vehicles with stand-up forklift for better driver visibility in the direction of travel and thus prevention of lift truck incidents.

The site also implemented an improved training, certification, and badge program for all pick module workers including hazard recognition for stairways, proper use of step stools, hazards of conveyors systems and gates, and fall prevention when working in drop locations, including the proper use of personal protective equipment.

B. ENVIRONMENTAL MANAGEMENT1- COMMITMENT TO PROTECT THE ENVIRONMENT

Climate change remains one of the world's most pressing sustainability challenges and Technicolor is committed to environmentally responsible business practices.

Technicolor understands that consistent, universally applied standards help each site meet local requirements. Standards also provide a base to encourage people at each location to go beyond local regulatory requirements. This approach has been formalized in the Technicolor Corporate Environment, Health & Safety (EH&S) Charter, which provides a framework to manage and foresee environmental risks.

We track a wide range of environmental data at 39 worldwide sites, including waste management (total waste generated, landfilled and recycled), energy consumption (electricity and fossil fuels), water consumption, air emissions (greenhouse gas emissions), main materials used and process wastewater effluents. A table showing the 39 sites and a description of our tracking methodology is featured in the "Our Performance" section included at the end of this report.

2- REDUCING ENVIRONMENTAL IMPACT

EH&S principles and concerns affect all Technicolor activities. Corporate EH&S managers and EH&S site managers are responsible for EH&S management.

A Corporate EH&S group, established in 1993, develops global policies, guidelines, programs and initiatives, helping each business meet the principles and commitments outlined in the EH&S Charter.

The Corporate EH&S organization reports to Human Resources and Sourcing, headed by the EVP Human Resources and Sustainability, who is a Member of Technicolor's Executive Committee.

A corporate manager oversees the EH&S network. Links between the EH&S group and various business units ensure that transferable local initiatives are shared quickly among sites wherever appropriate. Local personnel, supported by local EH&S Committees, are responsible for reviewing and adapting corporate policies and guidelines as well as applicable laws and regulations at each site. They also supervise implementation of site-specific programs and procedures to ensure conformance and minimize health and environmental risks.

Environmental Management Systems (EMS) subject to certification according to the international ISO 14001 standard have been in place at all Technicolor industrial sites with chemical risks above a defined threshold since the end of 2004.

During 2014, a total of 6 sites held ISO 14001 certifications.

Newly acquired industrial sites are expected to achieve EMS certification within two years where it is determined that certification is required.

Technicolor locations with ISO 14001-certified EMS.



While progress in all aspects of EH&S has been made, Technicolor continues to seek improvements for health and safety and conservation of natural resources through sustainable business practices such as improved recycling or increased use of renewable energy. Integration of workplace safety with quality of life is the next frontier, as soft-tissue injuries that develop slowly over time appear to be a significant concentration of future risk."

Tom Sipher, Vice President, Safety, Health, & the Environment.

Technicolor locations with ISO 14001-certified EMS

	Site	Segment	Original certification date
Guadalajara		Entertainment Services	October 2004
Manaus		Connected Home	August 2003
Melbourne		Entertainment Services	December 2005
Piaseczno		Entertainment Services	December 2004
Rugby		Entertainment Services	November 2004
Sydney		Entertainment Services	December 2005

3- EH&S GOALS AND PROGRESS

Technicolor has been tracking annual progress toward environmental and resource conservation improvement goals since 1997.

The tracking includes:

- > Reduction of environmental impact on air, water and land
- > Reduction of consumption of water, energy or raw materials
- > Corrective actions related to internal EH&S audits and inspections
- > Development of emergency preparation and response plans and associated training and drills
- > Development of EH&S committees
- > EH&S-related employee training

4- CONTINUOUS IMPROVEMENTS IN ENVIRONMENTAL PERFORMANCE

4.1 Audits

EH&S audits play a vital role in Technicolor's ongoing efforts to improve EH&S management and performance and prevent accidents.

In addition to internal audits within each manufacturing, packaging and film lab site, a comprehensive corporate internal audit program has been implemented since 1996. Audits are conducted by trained, experienced Technicolor auditors. The audit program helps ensure conformance with corporate EH&S policies and guidelines. The program has also proved to be a valuable tool for increasing EH&S awareness, identifying best practice opportunities, communicating successful initiatives between plants, creating new approaches to problem solving, and sensitizing EH&S personnel to various other issues.

As the result of environmental audits - five of which were carried out in 2014 - improvement items were identified and evaluated, and more importantly, action plans were developed.

4.2 2012-2015 Goals and Performance

Technicolor established the below EH&S goals and objectives for the Group, to be met by its worldwide industrial operations by the end of 2015:

- > 5% annual reduction of injury rate
- > 10% minimum proportion of energy coming from renewable resources
- > 75% minimum waste recycling rate
- > Reporting to satisfy GRI G3.1 Application Level B+

5- ENVIRONMENTAL INITIATIVES AT TECHNICOLOR SITES

There were many notable EH&S achievements in 2014 a selection of which are given here:

- > In Brampton (Canada), the office temperatures are now lowered two hours earlier at night by three degrees, and maintained 0.5 degrees lower through the day to reduce energy consumption;
- In Boulogne-Billancourt (France), an open loop water-cooled air conditioning system was dismantled in favor of a closed system, leading to a significant reduction of water consumption;
- In Burbank (USA) and Culver City (USA), electrical charging areas for vehicles were added, and one site implemented a battery disposal service on-site as part of local efforts to promote the use of low emitting cars and electrical vehicles;
- Several sites continued systematic replacement of fluorescent lighting with the most recent energy efficient LED lighting fixtures;
- In Manaus (Brazil), in cooperation with local government, the site has begun building its own solar panel power plant at a pilot level of 100 kWp generation

capacity, currently powering all exterior lights with room for future expansion;

- In Montreal (Canada), calories collected during the cooling of the site server rooms is recycled as heat during the winter months and helps reduce the consumption of natural gas;
- In Manaus (Brazil), tanks and piping have been installed for collection and reuse of rain water, with capacity for 20,000 liters. Planned uses for 2015 are landscaping and nonpotable domestic water;
- In Melbourne (Australia), process and facility improvements were made to reduce Nickel discharge in the effluent and to lower pH of effluent going to trade waste;
- > The three sites of Rugby (UK), Vancouver (Canada), and Indianapolis (USA) changed their waste contractor and enjoy now an increased recycling rate with more waste being diverted from incineration or landfill.

6- TECHNICOLOR CARBON FOOTPRINT/ TECHNICOLOR CLIMATE CHANGE MITIGATION INITIATIVES

As part of its pledge to conduct business safely and responsibly, Technicolor has always measured environmental impact and sought to reduce it through monitoring programs and projects focused on its industrial activities. In 2008, we estimated the company's carbon footprint at about 425,000 metric tons - nearly 90 tons per million euros of revenue.

Our focus has evolved in recent years as the company has undergone significant changes, resulting in a growing emphasis on business to business partnerships with Media & Entertainment professionals.

Technicolor is now at the forefront of digital innovation and a low carbon intensity company. However, to deliver its products and services to its customers across its different businesses, Technicolor relies on infrastructures and resources that contribute to increase anthropic carbon emissions, and thus participates to global warming and climate change.

Technicolor is a Global Compact member and strives to operate as a responsible citizen in all locations across the globe. As the world summons the best of its science to reduce Carbon emissions, the group is committed to expand the knowledge and reinforce the control of its impacts to new domains and programs, explore new paths to energy efficiency through dialogue with its business and institutional partners, within the bounds of its expertise and means.

In Brazil, the Technicolor Manaus manufacturing plant dedicated to the production of Set top Boxes for the Americas has a long term plan to improve its carbon footprint. From reverse logistics schemes, to recycling waste, to tree planting carbon compensation initiatives it has recently built a solar panel electricity generating plant, which production covers 10% of the electricity consumed by the site. An organic plant project is unfolding in parallel, featuring a composting plant, a nursery of fruit, vegetable and ornamental plants, a vegetable garden, all contributing to a decrease of carbon emissions generated by the activity, (Manaus already compensates 100% of its emissions), while proposing a more favorable social environment for the employees.



In California, HES has launched a comprehensive energy audit with the assistance of Shneider Electric, with a goal to reduce the Carbon emissions of sites.

For more information on Technicolor initiatives, please consult Technicolor answers to the CDP questionnaire on the CDP website: our disclosures have been public since 2006. The report provides an overview of Technicolor carbon footprint management- a key element in our pledge to protect the environment. CDP is a non-profit organization which promotes the exchanges of best practices, fosters dialogue around Climate Change issues including carbon emissions, water shortage, forest conservation, from corporate, governmental or non-governmental bodies.



The implementation of ecodesign and sustainable product development methodologies is a key factor in reducing negative environmental impacts associated with production processes. With this in mind, Technicolor has placed sustainable production processes at the forefront of its agenda which not only benefits the environment but also serves to drive innovation and quality improvement.

Eric Adam, Vice President, Connected Home, Sourcing, Industrial Partnerships & Hardware Platforms

7- ECODESIGN AND LIFE CYCLE ASSESSMENT

7.1 Connected Home: A Strong Commitment to Ecodesign

Technicolor has long taken a positive stance towards environmental issues in the development, manufacture, use and ultimate disposal of its products. As long ago as 1992, we established our own EH&S charter, committing to conduct our business in a safe and environmentally responsible manner everywhere we operate. Our Business Units rigorously observe international standards, such as the ISO 14000 series and especially ISO 14062, which integrates environmental considerations into design and product development.

As part of its own principles when integrating environmental considerations, the Connected Home Division commits the organization to:

- Comply with all the laws, regulations and industry guidelines endorsed by Technicolor. These include the European Union Code of Conduct on Energy Efficiency of Digital TV Service and Energy Consumption of Broadband Equipment, the Industry Voluntary Agreement to improve energy consumption of Complex Set-Top Boxes.
- Constantly monitor environmental impacts through the management and control of hazardous substances and through waste reduction.
- > Constantly improve environmental management through regular audits.
- > Work with its suppliers to further drive environmental improvements.
- > Improve the environmental performance of its operations by better managing the entire lifecycle of electrical and electronic equipment including energy consumption during the use phase.



7.2 Eco-design as a Business Advantage

Customer environmental awareness (both that of businesses and end-consumers) is growing and many purchasers take environmental criteria into account when making buying decisions. Responsible consumers also want to be reassured that vendors are taking all steps possible to ensure that the best environmental practices are applied at every stage of manufacturing and delivery processes.

Increasingly, Technicolor's direct customers are making good environmental practice a part of their contract terms - or at least are engaging in a dialogue on the subject. A Connected Home customer satisfaction survey in 2012 showed that 82% (versus 73% in 2011) of customers take environmental performance into account when selecting suppliers and business partners.

Clearly, good "green" design is important to everyone.

Inevitably, meeting market expectations of good

environmental stewardship involves some changes, in particular as far as design and manufacturing are concerned. For example, to be able to guarantee that a specific electronic design is as energy efficient as possible, developers have to prioritize energy efficiency when evaluating other design options and criteria.

Furthermore, eco-design considerations may also have an impact on costs, product functionality, user habits, and service implementation while some green efforts have clear cost-savings, as is the case with most energy efficiency projects. It is only when a win-win situation can be demonstrated that all parties - end-users, manufacturers and service providers - will buy into best design practices. Understanding and identifying sustainability benefits requires accurate data and sound analysis about the true environmental performance across the product life cycle. This calls for reliable methodologies and tools.

7.3 Eco-design Methodology

Eco-design is an activity that integrates environmental considerations into product design and development - without compromising quality and performance - over the entire lifecycle of the product.

It therefore includes all environmental regulations and specific environmental product requirements including customer expectations.

International Standard ISO/TR 14062 covers practices and methodologies relating to the integration of environmental considerations into the product design and development process. It describes examples of inputs and outputs for each phase and the tools that need to be applied accordingly from conception through to market launch.

For each product lifecycle state (planning, conceptual and detailed design, testing and prototyping, product market launch, product review, etc.), the actions to be performed to design a product have to be compliant with the product's target environmental specifications. This eco-design methodology has been merged with ETM (Early-to-Market) process methodology, which is the Technicolor-specific product development process deployed across the Connected Home Division's development sites.

7.4 Eco-design Principles and Tools

To support the eco-design process, Life Cycle Assessment (LCA) tools are needed to identify and measure the environmental impacts of a product over its entire life (i.e. from the cradle to the grave).

LCA is standardized in international standard ISO14040 (Environmental Management, Analysis of Life Cycle). Technicolor's Connected Home activity has selected the Environmental Information and Management Explorer (EIME) tool which is considered to be the reference LCA evaluation tool for electronic and electrical equipment.

It measures environmental impact indicators such as global warming (i.e. CO footprint), water eutrophication, resource material depletion, etc, which allow Technicolor to evaluate, compare, improve and communicate product design and environmental performance more effectively.

The table below shows the environmental impacts of a set-top box across its entire lifecycle.

Indicator	Unit	Total	manufacturing	Distribution	Installation	Use	End of life
Air Acidification (AA)	Kg H+ eg	1.70E-02	17%	2%	0%	81%	0%
Air toxicity (AT)	m ³	2.11E+07	19%	2%	0%	79%	0%
Energy Depletion (ED)	MJ	1.55E+03	19%	0%	0%	80%	0%
Global Warming Potential (GWP)	Kg CO ₂ eq,	98	16%	1%	0%	83%	0%
Hazardous Waste Production	Kg	1.44E+00	62%	0%	0%	38%	0%
Ozone Depletion Potential (ODP)	Kg CFC-11 eq,	1.60E-05	16%	1%	0%	83%	1%
Photochemical Ozone Creation Potential (POPCP)	$\mathrm{Kg}\mathrm{C_2H_4}\mathrm{eq}$,	3.77E-02	15%	1%	0%	83%	0%
Raw Material Depletion	Y-1	2.98E-13	99%	0%	0%	1%	0%
Water Depletion (WD)	dm3	1.86E+02	74%	0%	0%	25%	0%
Water Eutrophication (WE)	Kg PO ₄ eq,	1.72E-03	83%	0%	0%	15%	2%
Water Toxicity (WT)	m³	2.07E+01	23%	1%	0%	53%	23%

Breakdown of environmental impacts over lifecycle of Technicolor IP/terrestrial high-end settop box

The following graph shows the distribution of each environmental impact over the different phases in the lifecycle. Breakdown of environmental impacts over lifecycle of a Technicolor IP/terrestrial high-end settop box



It shows that for a Set-Top-Box type of product:

- > The Use phase is the largest contributor to 8 indicators out of 11 This represents around 80% of all other environmental indicators, including the GW (Global Warming) indicator which defines the product's carbon footprint.
- > The Manufacturing phase represent 98% of RMD (Resource Material Depletion) which calculates the depletion of natural resources and 52% of the WT (Water Toxicity) indicator.
- The Distribution phase has a very small impact due to ship transportation except for WE (Water Eutrophication) caused by cardboard packaging.
- > End-of-life treatments are not responsible for any significant environmental impact. The main impact of this phase is on Water Toxicity (WT) and Water Eutrophication (WE).

This type of impact distribution - where the main environmental impact is generated by the use phase - is generic to all set-top boxes and home gateways and, more generally, to ICT devices powered by mains electricity.

The table below shows the impact of a VDSL home gateway and the distribution of the various environmental impacts over the different phases of the product lifecycle.

Example of a Technicolor DSL Home Gateway

Indicator	Unit	Total	manufacturing	Distribution	Installation	Use	End of life
Air Acidification (AA)	Kg H+ eg	1.53E-02	8%	2%	0%	90%	0%
Air toxicity (AT)	m ³	1.85E+07	9%	2%	0%	89%	0%
Energy Depletion (ED)	MJ	1.95E+03	6%	2%	0%	92%	0%
Global Warming Potential (GWP)	Kg CO ₂ eq,	111	6%	1%	0%	93%	0%
Hazardous Waste Production (HWP)	Kg	1.78E+00	12%	4%	0%	84%	0%
Ozone Depletion Potential (ODP)	Kg CFC-11 eq,	2.98E-06	37%	6%	0%	56%	1%
Photochemical Ozone Creation Potential (POPCP)	${\sf Kg}{\sf C}_{_2}{\sf H}_{_4}{\sf eq},$	2.76E-02	11%	2%	0%	87%	0%
Raw Material Depletion (RMD)	Y-1	9.54E-14	97%	0%	0%	3%	0%
Water Depletion (WD)	dm3	2.10E+02	21%	9%	0%	70%	0%
Water Eutrophica- tion (WE)	Kg PO ₄ eq,	1.51E-03	36%	049%	0%	12%	3%
Water Toxicity (WT)	m³	1.65E+01	15%	4%	0%	70%	11%

7.5 Involvement in energy efficiency related regulation, standards, and Voluntary Agreements

One of Technicolor's corporate values is a commitment to globally agreed standards and voluntary agreements. Technicolor maintains representation in international environmental and safety standards-setting bodies, just as it does in the relevant engineering committees.

Connected Home Division engineers who are members of Technicolor's International Eco-design Task Force have served on several international boards focusing on energy consumption standards, endeavoring to draw together the work carried out in this respect in Europe, the U.S., Canada, China and Australia.

Within Digital Europe (DE) industry association, Technicolor participates actively to working groups related to energy efficiency in relation with Technicolor products .The role of DE is to provide inputs when a new environmental EU regulation is elaborated. In energy efficiency regulatory matter, the first objective of DE is to check that regulation pre-study reflects the real situation regarding energy and non energy related aspects, and to insure the consistency and the completion of the pre-study. The second objective is to verify that the new regulation provides a real energy saving. The third is to avoid negative impact considering a larger context that energy aspects such as technology, manufacturing, functionalities, price, and all other direct and indirect environmental impacts. To this end, DE provides technical and non-technical inputs, position papers, and proposition, at each stage of the EU regulation elaboration.

Technicolor is also actively involved in voluntary initiatives, to improve product energy efficiency and to push forward energy targets in accordance with Best Available Technology (BAT).
Externally, there has been an increased drive towards good practice through voluntary codes such as Energy Star in the United States and the European Union's Codes of Conduct on the energy efficiency of Digital TV Service Systems and Broadband Equipment as well as the Industry Voluntary Agreement on Complex Set-Top Boxes.

Technicolor was an early signatory of the latter Codes of Conduct with the company putting its name to them in May 2008 which commits Technicolor to developing and bringing to market products that comply with stringent energy efficiency levels.

As it relates to Customer Premises Equipement (CPE), Technicolor was the first CPE vendor to sign the Code of Conduct for Broadband Equipment, putting itself in a leading role for low energy consumption residential gateways.

For a number of years, most of Connected Home's complex set-top-box models marketed in the US have been compliant with the ENERGY STAR program. Technicolor test laboratory in Indianapolis was accredited by the EPA to perform ENERGY STAR testing on complex set-top-boxes. In Australia, Technicolor is an Associate Member of the Subscription Television Industry Voluntary Code for Improving the energy efficiency of conditional access set-top boxes.

Company reporting for 2014 demonstrates that Technicolor achieved the power consumption targets respectively set by the Code of Conduct for Broadband Equipment, the Code of Conduct for Digital TV and the Industry Voluntary Agreement on Complex Set-Top Boxes. 2014 reporting demonstrated that:

- > 100% of our set-top box units put on the market in 2014 are compliant with the Voluntary Agreement,
- > 100% of our set-top box models put on the market for the first time in 2013 are compliant with the Code of Conduct on the energy efficiency of Digital TV Service Systems,
- > 90% of our Home Gateway model introduced on the market for the first time in 2013 are compliant with the on state power target of the Code of Conduct for Broadband Equipment but only 50% are compliant with the idle state power target.

Non-compliant units resulted from the difficulty to reach tier 2014 idle state power targets for high end Gateways, this being true for Technicolor and competitors alike. Non-compliance of the majority of Gateways in Idle Mode, demonstrates that the power or energy consumption model of Code of Conduct for Broadband Equipment (CoC BB) and all other Voluntary

Agreements should permanently be reviewed in order to reflect the change of Hardware, Software functionality of Home Gateways:

The CoC BB power model needs to be relevant also for High End Gateways model.

The CoC BB should evolve from a power consumption model to an energy consumption model to reflect the real carbon footprint of a Home Gateway.

The traffic condition used for on mode power measurement should follow the increased bandwith needed by new TV services such as Multiroom TV, UHD definition, Over The Top TV.

By designing device compliant to regulations as well as various Voluntary Agreements, Technicolor is committing to improve energy efficiency and to reduce the carbon footprint of Gateways and Set-topboxes.

By participating to the revision of Voluntary Agreement release and to the elaboration of the European energy efficiency regulation, Technicolor acts for the improvement of energy efficiency of Gateways and Set-top-boxes;

7.6 Supplier Involvement

As part of its Code of Ethics and its procurement policy, the Connected Home Division has a comprehensive set of guidelines which cover every aspect of the environmental, health, and safety policies of every factory that contributes to its products - whether it is a Technicolor plant or that of a supplier. These policies are designed to ensure that everything within the finished product is produced according to best practice and is fully compliant with Technicolor's Code of Ethics.

Complementing this, we have statements of work in place with our suppliers to ensure that they are also compliant with the company's Code of Ethics. The products themselves are made in accordance with all applicable laws and without the use of selected, restricted and controlled hazardous materials, and comply precisely with their aim of being energy efficient in use. This involves Technicolor specialists visiting suppliers to conduct a "green audit" of every manufacturing plant. These audits validate the plant's own compliance assurance system by spot-checking the plant, the manufacturing cycle, and the components and materials used.

From 2011 to 2014, it is intended that the abovementioned Eco-design initiatives are not limited to Technicolor, but that they also ultimately extend to OEM (original equipment manufacturer) and ODM (original design manufacturer) suppliers. One of the key objectives is to work with our suppliers to ensure we meet environmental regulatory requirements so that energy consumption (ErP directive) hazardous substances (RoHS, REACH), waste electronic and electrical equipment as well as voluntary initiatives (CoC DTV, CoC BB and Industry VA for CSTBs) are managed appropriately.

7.7 Communicating Environmental Information

To facilitate transparency on environmental information, Technicolor's Connected Home Division has voluntarily put in place a system whereby the so-called Product Environmental Profile (PEP) of any given product can be obtained on request.

A PEP contains environmental data for any given product including its carbon footprint and summarizes the benefits of an environmentally conscious design. It provides information required to assess the environmental impact of products over their entire lifecycle and thus allows the identification of efficient eco-design options.

A PEP is standardized according to international standard ISO14025: 2006 which governs Type III Environmental Declarations and IEC PAS 62545 relative to environmental information on electrical and electronic products.

7.8 Eco-design Achievements

2011 objectives relating to gateway and set-top-box LifeCycle Analysis (LCA) and eco-design activities included the ability to acquire sufficient knowhow and practical experience in order to implement ecodesign for all newly developed product families in 2011. Based on Technicolor knowhow, 2012 to 2014 objectives relating to gateway and set-top box have been to provide a contribution to EU energy efficiency initiatives such as the Code of Contact Digital TV, Code of Conduct Broadband, Voluntary Agreement for Complex Set-top boxes, but also EU energy related regulations.

7.8.1 Deployment of 801/2013 across Technicolor products

Technicolor has actively contributed to the completion of the 801/2013 regulation and the associated guidance document providing practical guidance on the implementation of the regulation in networked products.

In 2014, all STBs and GWs have been made compliant to the 801/2013 tier 2015. The challenge was easily met due to Technicolor's deep understanding of the regulation, which enabled the identification of alternative solutions to make GW or STB compliant, and select the best options based on potential functional impact, feasibility, development workload, and cost impact.

To achieve this, Technicolor engaged with ODM and OEM partners to ensure that devices delivered to Technicolor are fully compliant to the regulation and voluntary agreements.

An interesting conclusion from the work performed was the acknowledgement that benefits of this horizontal regulation would be lower than anticipated by the European Community because these horizontal targets are making compliance either too easy for low end products, or too difficult for high end products.

Compliance to Tier 2015 was a good opportunity to identify and deploy when needed various solutions to comply. As the tier 2017 target are really difficult to reach for a number of GWs and STBs; We need to anticipate the compliance to tier 2017 for all new products designs based on the know how acquired for the 2015 tier.

7.8.2 Technicolor Product Eco Design main trends

Year after year, it became apparent that the best approach to reduce energy and non-energy impacts of products was to propose more compact devices by:

- Selecting last generation chipsets having a higher level of integration, characterized by a lower power consumption, using less natural resources, in particular critical metal.
- Using smaller electronic cards thanks to improved integration characteristics of chipsets- which in turns permits a reduced enclosure size: hence less plastic material used for the enclosure and less packaging material
- Smaller products meaning less weight to be shipped, less waste, etc.

But this approach also has environmental drawbacks: As the enclosure becomes smaller, the temperature of the box increases and demands a higher class of flame retardants to be added to the plastic, resulting in lower recyclability.

To this day, eco-design options exist to further reduce the environmental impacts of products but the current business context is not favorable to their implementation essentially because :

- Use of recycled material or less impacting material is limited due to customer requirements in terms of material type, aspect, and color.
- Ban of substances that are known to have a negative impact on health or the environment such as phthalates, halogenated flame retardants, PVC, and their replacement by better alternatives is virtually impossible in a highly competitive market environment where price remains a key differentiator along with functionalities and box aspects.
- The use of standardized External Power Supply (EPS), as CE certification requests that products having an EPS must be put on the market only with the EPS model(s) which has been used for the Certification, which means that the use of a standardized EPS will not bring any environmental benefits as long as device and EPS cannot be sold independently.

Only new regulation and/or revision of existing regulation (see below) may solve these particular issues. In the meantime, improvements on device compactness and energy efficiency are the best options to reduce the environmental impacts of Technicolor Gateways and Set-top-boxes.

7.9 Eco-design Perspectives for 2015

As a leading supplier of Set Top Boxes (STBs) Technicolor has many years of experience incorporating Eco-design principles and methodology into our products.

Energy consumption remains a key priority across the industry as well as regulatory bodies and voluntary agreements organizations.

Making all Technicolor Gateway and CSTB models compliant with Regulation 801/2013 tier 2017 will be the main energy efficiency challenge of 2015 and 2016.

Because networked devices such as GW or STB are in idle mode more than 75% of the time, and because bandwidth needs are increasing continuously, all types of WAN and LAN network interface, including on the network infrastructure side, should provide a low power mode.

7.9.1 Other EU regulatory challenges:

To this day, a very small number of Network technology provide an efficient low power mode when connected, making problematic the compliance to the 801/2013 targets, or worse, making the compliance not feasible for a number of complex devices even when Best Available Technology (BAT) are used.

An additional difficulty lies in the "one size fits all" target which does

not take into consideration the product functionalities context, making makeshift solutions not energy efficient in real life.

Building on Technicolor methods and resulting success in meeting tier 2015 targets, the group is confident nevertheless that its GW and STB will overcome these challenges and comply to tier 2017 on schedule.

Pending is the finalization of the 278/2009 regulation on External Power Supplies (EPS). The aim of this revision is to improve the energy efficiency of EPS. Industry is currently debating with the European Commission to promote alignment of 278/2009 revision with the already published US DOE in order to be able to use the same EPS in the EU and in the USA, reducing the cost and workload attached to multiple EPS certification.

In 2015, the 1275/2008 and 801/2013 regulation on Standby and Network Standby is to be revised. Technicolor will advocate no change of targets, as those set are already difficult to meet, but will work so that some of the legislation inconsistencies and constraints are removed as they cannot bring any energy saving benefit in real life. Technicolor will also defend a more vertical approach of the targets.

In 2015 as well, the revision of CoC BB will begin. In this matter, Technicolor will work to correct the overall power model when not relevant for the latest generation of Gateways.

Regarding materials and substances used in GW and CSTB's, a significant environmental benefit will come with the phasing out of vinyl plasticizers (phthalates group), halogenated flame retardants, especially in PVC, for EEE applications. Some manufacturers have already restricted use of certain of these substances and materials from high end products. We anticipate the EU playing a leading role in organizing a step-by-step revolution within a reasonable timeframe across Europe. We intend to pre-empt the regulations and study alternative solutions to these substances and materials in order to be able to propose solutions adapted to Home GWs and CSTBs for customers already demanding improved environmental performance.

The European Commission proposed a regulation that would govern supply chain due diligence for importers of tin, tantalum and tungsten and gold ("3TGs") originating in conflict-affected and high-risk areas EU "Supply Chain Due Diligence" standards would be based on the OECD Due Diligence Guidance recommendations: As part of Technicolor's overall commitments to corporate social responsibility, the group is committed to ensure that minerals contained in its products are sourced with due respect to human rights, the need to avoid contributing to conflict, and the desire to support developments through our supply chain practices. Monitoring of Conflict Minerals began subsequent to requirements emanating from the US Dodd-Franck Act (see section 8.7)

8- KEY ENVIRONMENTAL REQUIREMENTS COMPLIANCE

Manufacturers of electronic products face growing sustainability requirements and increasing regulations concerning Eco-design and energy efficiency. The variety and proliferation of environmental regulations as well as norms, standards and frameworks, influenced both by stakeholders and in-process regulations, has reinforced the need for better environmental management. Technicolor operates in a worldwide market and thus has to deal with a wide variety of national and regional initiatives governing the environmental performance and risk management associated with its products. The Group has put into place the necessary processes and initiatives to comply with laws restricting the use of hazardous substances, such as the European Restriction of Hazardous Substances (RoHS) and Restriction, Evaluation and Authorization of Chemical substances (REACH) directives.

We are also preparing for better end-of-life handling of Waste Electrical and Electronic Equipment (WEEE). Technicolor's various product categories are also affected by energy efficiency requirements with the company actively working to improve the energy efficiency and climaterelated impact of its products. Recognizing similar needs, other regions such as Asia, North America and Latin America have already implemented or are starting to adopt similar sets of regulations. Even if some non EU customers are less concerned by the environmental performance of products, we have noticed that more and more customers outside Europe request CE marking of product, when there is no local regulation, demonstrating that environmental and non-environmental CE marking is considered as a worldwide reference.

8.1 RoHS - European restriction of hazardous substances

The new RoHS Directive 2011/65/EU (RoHS2) on the restrictions of the use of certain hazardous substances in Electrical and Electronic Equipment (EEE) replaces Directive 2002/95/EC (RoHS1). It aims at adapting its provisions to the technical and scientific progresses made concerning the use of hazardous substances in EEE and the development of substitutes and thus is expected to improve the environmental protection of human health and the environment. The original six restricted substances and their maximum concentration values remain the same. RoHS2 contains a list of exemptions similar to the original RoHS1 Directive and subsequent Decisions. Several changes with regard to the requirements for exemptions in RoHS2 have been introduced.

RoHS2 required the review of the list of restricted substances by July 2014, based on a thorough assessment and coherent with other legislation related to chemicals (notably REACH) Four highest priority substances were already named for assessment and possible inclusion in the Directive: hexabromocyclododecane (HBCDD - flame retardant); bis (2-ethylhexyl) phthalate (DEHP - PVC plasticizer and a dielectric in some capacitors); butyl benzyl phthalate (BBP - a PVC plasticizer); and dibutylphthalate (DBP - a plasticizer, used in some adhesives and inks). In 2013, the European Commission launched a study for the list of restricted substances (methodology and detailed substances assessment) with a view to their future restriction.

Conclusion drawn from this detailed assessment, was that the 4 substances (HBCDD, DEHP, BBP and DBP) were identified to be of highest priority and part of a list of 24 priority substances (including DiBP another phthalate plasticizer) and thus recommended for future restriction reviews under RoHS. The following 4 phthalates BBP, DBP, DEHP and DiBP will be finally added to Annex II of RoHS2 with an effective date on July 22, 2019 for EEE. As a result, ten hazardous substances will not be restricted in EEE under RoHS2. Under RoHS2, product marking is required. The CE mark - a conformity marking for many products sold in Europe expands to include RoHS compliance. Member States will presume that all products bearing the CE mark are RoHS compliant.

To ensure that Technicolor products sold in the European Union comply with RoHS and other relevant requirements:

- Technicolor ensures that all components and product parts are RoHS compliant via a combination of supplier declarations, supplier audits and random finished product RoHS testing as additional verification. This includes close collaboration and constant dialogue with suppliers in order to gradually gather relevant information.
- Technicolor has voluntarily expanded its list of controlled or banned substances by adding the additional four substances identified for priority assessment in the RoHS2 directive to the six already included in RoHS1.

RoHS compliance requires all homogeneous materials in products placed on the market to not contain RoHS substances unless they are exempt. The approach to adjudicating on the case of exemptions is different under RoHS2 regime as compared to that of RoHS1. Exemptions are now granted for a maximum validity period and may be renewed only upon request (application for renewal) after a case by case assessment. End of 2012, the European Commission started reviewing the list of all exemptions under the Directive 2011/65/EU (RoHS 2), (i.e. new exemptions requests, renewing existing exemptions, amending exemptions or revoking exemptions).

As a member of industry groups such as Digital Europe, Technicolor is committed to contribute to ongoing discussions and to intensively pursue implementation of the updated regulation including exemption with suppliers.

8.2 WEEE (waste electrical and electronic equipment Directive) implementation

In summary, the European Union WEEE Directive 2002/96/ EC ("former WEEE Directive") introduced obligations on manufacturers/ brand owners and importers/distributors with respect to (1) product design, (2) separate collection, (3) treatment, (4) recovery, (5) financing and (6) product marking, information, and reporting.

It also required them to register in each E.U. country to implement local WEEE legislation and to support the recycling of discarded electronic products. Technicolor is committed to respect WEEE implementation laws and regulations in each E.U. member state. As required by law the Connected Home activity of Technicolor attaches WEEE labels to its products and provides appropriate instructions to end-users so that the equipment will not be discarded with general waste. Technicolor is registered as a producer and has joined collective compliance schemes in countries in which we bear the producer WEEE responsibility. As of today, this is the case in France, Germany, Italy, Spain and the U.K.

The former WEEE Directive has been in force since February 2003. After practical experiences with this former WEEE Directive, the Commission published a recasting Directive 2012/19/EU ("new WEEE Directive") that entered into force on August 13, 2012. This new WEEE Directive focuses on clarification of the scope and definition of the directive, waste collection, recovery and recycling targets with ambitious new collection rates, treatment requirements, the harmonization of national registration stipulations, a change of referenced WEEE categories (from 10 to 6) and a range of producer responsibility provisions including reporting.

Technicolor took all necessary steps to meet provisions of the new WEEE Directive.

8.3 Battery treatment and recycling processes

The E.U. Battery Directive (2006/66/EC) and its subsequent amendments requires manufacturers to design products so that batteries (primary cells) and accumulators (rechargeable cells) are easily removable and to provide instructions for end-users.

The directive also requires producers and importers of batteries and appliances incorporating batteries tofinance the cost of collection, treatment and recycling of waste batteries and accumulators.

Mercury, lead and cadmium substances in batteries are also restricted. All batteries are required to be marked with the separate collection symbol and those containing mercury, cadmium or lead are required to be marked with

8.4 Packaging waste regulation

The E.U. Packaging Directive (94/62/EC) and its subsequent amendments provides for measures aimed at limiting the production of packaging waste and promoting recycling, re-use and other forms of waste recovery. The Directive imposes "essential requirements" for packaging waste which can be summarized as follows: their chemical symbol(s) when their content exceeds specific values. Batteries must be readily removable by the end user or a qualified professional and accompanied by instructions which explain how they can be removed safely. Portable secondary (rechargeable) batteries are required to be marked with their capacity.

Technicolor supports the aims of the Battery Directive and is compliant with the battery legislation of each country where we are obligated as a producer.

In support of the E.U. Battery Directive, Technicolor has undertaken the necessary registrations to collective compliance schemes in, France, Germany, Italy and Spain.

(1) packaging weight and volume shall be reduced to the minimum necessary for safety and consumer acceptance of the packed product; (2) hazardous substances and materials shall be minimized as constituents of the packaging with regard to emissions from incineration or landfill (as well as specific concentration limits on named heavy metals) (3) if reuse is claimed, packaging shall be suitable for that purpose.

It also requires member states to (1) adopt packaging waste prevention measures; (2) meet specific recovery and

recycling targets; (3) set up collection and recovery systems; (4) set up information systems on packaging and packaging waste; and (5) ensure that consumers are informed on packaging take back.

Technicolor is aware that packaging is an increasingly important recycling issue and is engaged in actions to optimize the amount and type of packaging we use. By way of example, one of Technicolor's goals is to propose carefully sized packaging to ensure that, while providing adequate protection for the product itself, this packaging is kept to an absolute minimum whilst at the same time perfectly fitting stacking dimensions of standard pallets and containers. Thus, in addition to reducing the total volume of packaging waste such measures will also help lower the environmental impact and costs associated with product transportation.

Technicolor has joined a packaging compliance scheme in countries where we have obligations as a producer and has undertaken the necessary registrations for the recovery and recycling of used packaging in Austria, Belgium, France, Germany, Luxembourg and Spain.

The latest revision of the Packaging Directive occurred in April 2015 with the adoption of Directive (EU) 2015/720 of the European Parliament and of the Council as regards the consumption of lightweight plastic carrier bags.

8.5 REACH

8.5.1 REACH Training

Since February 2008, Technicolor has conducted REACH training sessions at most of its European sites in R&D, Sourcing, Quality, EH&S, Supply Chain and Manufacturing and ensures that relevant personnel at all sites worldwide receive regular updates on REACH requirements and developments where appropriate.

The topics covered by REACH training sessions have included: REACH information to involve suppliers in a well data collection, information on chemicals used to provide to suppliers (manufacturers and importers of chemicals), the authorization process linked to annex XIV, the restriction conditions laid out in annex XVII and the Classification, Labeling & Packaging directive (Dir. 2008/1272/EC).

8.5.2 REACH initiatives

Substances and preparations used, contained and embedded in our products (both purchased products and finished goods marketed in Europe) are closely monitored through our Supply Chain. This monitoring includes the identification of SVHC (Substances of Very High Concern) pursuant to the Candidate List, banned substances as listed since May 2009, restricted substances (Annex XVII) as well as substances subject to authorization (annex XIV).

Some of our products may contain more than traces (i.e. more than 0.1%) of some of the 46 hazardous chemicals categorized as Substances of Very High Concern (SVHC) by REACH. We have begun communicating to our direct clients so as to comply with this REACH obligation pursuant to article 33.

Internally, a REACH governance program was set up in 2009.

In line with our corporate policy, REACH program management, through REACH network members, are implementing processes to comply with requirements directly applicable by the Business Units, such as:

- > Customer communication process;
- > Safety data sheets management process;
- > Controls management process;
- > Supplier data collection and management;
- > Uses information for suppliers;
- > Classification, labeling and packaging of substances (pursuant to Dir. CLP n° 1272/2008);
- > REACH audits management.

Additional processes have been set up in the Sourcing Department, such as the creation/qualification of new components as well as supplier selection and follow up.

8.6 Energy-related products - ErP (previously EuP) Directive

The European Union's Energy- related Products (ErP) directive (2009/125/ EC) aims to improve the energy efficiency and environmental performance of products throughout their life cycle. ErP is a framework directive meaning that products are not subject to eco-design or energy efficiency requirements until "Implementing Measures" (E.U. Commission regulations) have been issued setting specific standards for priority products.

Implementing Measures include designing products with both eco-design and power consumption/energy efficiency requirements for products placed on the market, with conformity verified through application of the CE label. In December 2012, the European Commission published its Eco-design 2012-2014 working plan setting out an indicative list of energy-using products which will be considered in priority for the adoption of implementing measures (as an indicative list, twelve broad product groups will be considered with no major direct impact on the Technicolor current business model).

In 2013, the European Commission launched a public consultation to review the effectiveness of the application of the ErP Directive (as well as the Energy Labelling Directive). The final study and recommendations should be finalized by mid-2014. To date, products marketed by Technicolor Connected Home are not subject to the Energy Labelling Directive.

The ErP directive stipulates that selfregulation may be an alternative to an Implementing Measure for setting eco-design requirements if self-regulation achieves policy objectives more quickly or at lesser expense. It is within this framework that a group consisting of service providers, equipment manufacturers, software providers, conditional access providers and component manufacturers has tabled an Industry Voluntary Agreement (IVA) to address the environmental impact and energy consumption of complex set-top boxes (set-top boxes with conditional access).

Companies that join this VIA must ensure that 90% of their products comply with set energy consumption limits. Technicolor is actively engaged in this initiative and became a member and signatory in 2011. The latest period of reporting (from July 1st, 2013 to June 30th, 2014) revealed that 93% of Technicolor sales of products put on the European market were compliant with these energy consumption limits.

In December 2008, the European Commission adopted Eco-design Regulation n° 1275/2008 to reduce the energy consumption of all household and office products in standby and off mode (the "Standby Regulation"). Under the regulation, eco-design requirements take effect in two tiers: in January 2010 and January 2013. This second tier introduced a power management feature in addition to eco-design requirements relating to power consumption in "off mode", power consumption in "standby mode", availability of off mode and/ or standby mode with more stringent energy performance requirements.

Other EC regulations impacting Technicolor business activities include eco-design requirements for noload condition electric power consumption, average active efficiency of external power supplies (278/2009/EC), and eco-design requirements for simple set-top boxes (107/2009/EC).

Technicolor continues to develop ecodesign assessment tools and systems to effectively deal with ErP regulations, including new and future features and builds a comprehensive strategy in this regard.

Furthermore, as E.U. regulations continue to evolve, Technicolor constantly tracks developments directly via Digital Europe, a European industry association, and other industry organizations.

In this way, Technicolor contributes to preparatory studies that will feed into drafting of the Implementing Measures for the ErP framework directive and shares its knowledge accordingly. This was notably the case for the preparatory study on Networked Equipment (known as Lot 26), now Commission Regulation 801/2013/EU, amending the existing Standby Regulation. Changes include the addition of new definitions of networked standby electric power consumption levels, power management of networked equipment, information to be provided by manufacturers, transition periods, new measurement requirements & verification procedure.

In 2013, Technicolor also actively contributed to discussions on the review of the regulation on external power supplies 278/2009.

Acutely aware of the contribution of energy efficiencies to environmental improvements, Technicolor is continually innovating to achieve optimal energy efficiency targets.

8.7 Other regions - brief overview

Efforts to deal with waste electronic products and substances management are also being stepped up in Asia-Pacific.

The Chinese Ministry of Industry and Information Technology (MIIT) released a draft public-comment version of revised "Management Methods for the Restriction of the Use of Hazardous Substances in Electronic and Electrical Products" (known as China RoHS2). Although there is no list of covered products in this revised draft, the new measures are expected to involve significant changes in scope, from a focus on information technoloav products to electrical and electronic products. South Korea introduced the Act on the Registration and Evaluation of Chemicals "K-REACH" with a list of Priority Existing Chemicals (PEC) subject to registration. It is regarded as the first REACH-style chemical regulation adopted in an Asian country.

Measures regulating energy performance standards and energy efficiency labels are still in progress most notably in Australia and New Zealand. In addition, standards governing the eco-efficiency of products related to Technicolor's Connected Home activity are also being implemented.

In the United States, regulations discouraging industry's use of certain heavy metals are being proposed with many states also considering legislation that would establish a variety of collection schemes for waste electronics.

Final rules of the Dodd-Frank Wall Street Reform and Consumer Protection Act, in its Section 1502 Requirements, were published and approved mid-2012. Section 1502 covers the reporting of specific Final rules of the Dodd-Frank Wall Street Reform and Consumer Protection Act, in its Section 1502 Requirements, were published and approved mid-2012. Section 1502 covers the reporting of specific conflict minerals (columbitetantalite-coltan-, cassiterite, gold, wolframite, or their derivatives) used by companies governed by the Securities and Exchange Commission (SEC); i.e. companies publicly traded in the US. Final rules restricted these minerals to the following metals: Tantalum, tungsten, tin and gold (3TGs).

In 2014, Companies in scope were first required to check and report on the use of conflict minerals in their products. Technicolor is not directly under scope but as part of its overall commitment to corporate social responsibility, we started to conduct Reasonable Country of Origin Inquiry (RCOI) targeting at first suppliers of products shipped to the US market.

Our approach is to rely on the Electronic Industry Citizenship Coalition (EICC) and Global e-Sustainability Initiative (GeSI) Conflict Minerals Due Diligence reporting template and dashboard as a standard guestionnaire for conducting inguiries into our supplier's database. EICC and GeSI defined a common industry approach to support the due diligence information requirements. They develop a reporting template for downstream suppliers that enable companies to work with their supply chains through a common interface. We plan to extend this process to European suppliers and market during 2015. As such, Technicolor will exercise a due diligence approach with reasonable country of origin inquiries by gathering data from its suppliers.

The EnergyStar program relating to energy consumption for Small Network Equipment, following US customer requests, potentially impacting Technicolor models in the United States, entered into force in September, 2013. As a whole, proposed Energy Star programs and specifications now gradually require that products meet certain other design for environment provisions such as substances restrictions and appropriate design for recyclability. The Environmental Protection Agency (EPA) as well as the Department of Energy (DOE) regularly issue environmental regulations including technical, operational and legal details for the purpose of implementing associated legislation. Technicolor most notably follows the DOE amendment on external power supplies. Environmental laws in key Latin American countries, including Brazil, Chile, Colombia and Mexico, are evolving at a rapid pace.

Chile and Mexico have introduced mandatory Energy Consumption labelling for most electronics, including devices marketed by Technicolor in these countries (respectively Set-Top Boxes and Complex Set-Top boxes, external power suppliers, routers).

Regulations in Africa are also increasing, both those developed by African countries and those imposed by international treaties (such as Basel, Rotterdam and Stockholm). Technicolor's Connected Home activity is constantly monitoring and tracking environmental regulations and standards to ensure that the products we market across the globe are compliant with such legislation and satisfy our customer requirements and expectations.

9- TECHNICOLOR DIGITAL HOME

The concept of "convergence" has progressively become a business reality. The telecom and multimedia industries have taken steps to achieving a standardized interoperable protocol allowing the transport and delivery of data, voice and content on a single network. This is known today as "triple" (video, voice and data) and "quadruple" (video, voice, data and mobility) play. Based upon these developments, experts have considered that convergence could be extended to the home network in order to support various needs such as home automation, home security and e-health.

TECHNICOLOR chairs the French association "Agora du Réseau Domiciliaire" which brings together key industry and SME players around the concept of the "smart home" market. The purpose of the Association is to foster and support a ny initiative that could contribute to the opening and development of this 'smart home' market through complementing existing standards, the introduction of consumer protection labels, the development of technologies and associated ecosystems as well as through suitable regulation and relations with public authorities.

The use of interoperable home networks is not limited to areas such as telecommunications, multimedia, energy and traditional home automation but also encompasses the safety and security of persons and property including preventive and curative health and welfare services with the constraints that such services can impose on the network. It is reasonable to imagine many other types of services which are currently not feasible due to the silo-like organization of the different industry sectors - fixed and mobile telecommunications and multimedia - set in place some ten years ago. A decade later and we are now seeing how the transformation of these silos into IP layered models has tremendously stimulated the market. As part of its work, Agora has published a whitepaper called the "Rainbow Book", which develops an initial list of principles

to govern the home network as well as articulating plans on how to achieve a true home network.

One of the primary conclusions of the white paper is the importance of having a single home network or common open platform - regardless of whether wired or wireless - via which products are interconnected and any services and applications can be deployed as opposed to the presence of a multitude of

independent networks in the home.

The existence of a single home network would then make it possible to communicate to consumers minimum levels of compatibility and interoperability (illustrated by the so-called 'domo-compatible' label) between different product and service providers. Agora has also identified the need to have engineers and technicians trained to design, operate and maintain this type of network and associated products and services.

In practice, Agora has identified the following steps on the road to the smart home:

- > Smart 'Sweet' Home prototype with underlying common platform using 2012 product technologies and services a common demonstrator has been built to illustrate and develop usage scenarios;
- > Advanced solution in 2015 which further reduces 'silos' with first 'domo-compatible'-labeled products and services on the shelf followed by a completely open solution by 2020.

Members of Agora are keen to emphasize the association's European credentials. Many members are part of standardization initiatives both in Europe and further afield which is of obvious benefit to those both within and outside the association.

Where standards are necessary, they must be effective for products and services especially products sold in horizontal markets, and they must be based on principles that support business, especially open innovation. Clearly, international cooperation will be of paramount importance in this regard.

The Smart Home and Sustainability

Today, the home network is largely occupied by multimedia content. The concept of the Agora smart home assumes the cohabitation of audiovisual applications with other applications such as those to manage energy and water flows in the home, safety and security services and digital medical care, for example.

Many of the devices in the home are, however, based on proprietary technical specifications for the inner portion of the home which makes interconnectivity and interoperability no simple matter. This is further complicated by the different global networks potentially involved (the internet via ADSL, cable or fiber and the mobile network via 3G and increasingly LTE). Agora seeks to help equipment manufacturers, services developers - and ultimately consumers - maneuver through this complexity by providing pertinent recommendations.

The association's proposals include recommendations on optimum transport layers and ideal technology configurations to be deployed thus making it easier to use and manage devices and networks as well as facilitating the delivery of myriad services to the home. In this way, the Agora initiative - chaired by Technicolor - is helping to ensure that the benefits to people and the environment of services such as telecare, home security and power and water consumption controls, for instance, are realized as soon as possible.

10- FULFILLING ENVIRONMENTAL RESPONSIBILITIES

10.1 Acquisitions

To identify and understand potential environmental contamination, Technicolor reviews sites prior to acquisition and upon closure. This process not only helps limit financial liability, but also enables us to understand the type and level of support required to ensure that our corporate policies and guidelines are effectively implemented.

Once acquired, sites are expected to comply with Technicolor EH&S policies and guidelines, including, for example, development of sound management practices for chemicals and waste.

10.2 Environmental Clean-up

Spending on environmental remediation clean-up projects totaled approximately \lessapprox 2.34 million in 2014.

Soil and groundwater contamination was detected at a former production facility in Taoyuan, Taiwan acquired in the 1987 transaction with General Electric Company and Technicolor's affiliate in Taiwan owned the facility from approximately 1988 to 1992, when it was sold to an entity outside the group.

Soil remediation was completed in 1998. In 2002, the Taoyuan Environmental Protection Bureau ordered remediation of the groundwater underneath the former facility. The groundwater remediation process is underway. It is Technicolor's position that General Electric Company has a contractual obligation to indemnify Technicolor with respect to certain liabilities resulting from activities that occurred prior to the 1987 agreement with General Electric.





Sustainable supply chain management is integral to robust corporate citizenship. To ensure that our guidelines and policies are well understood and respected, Technicolor proactively engages with key electronics manufacturing partners and conducts regular audits to assess compliance with environmental and social regulations and practices on a worldwide basis.
Xiao Ping Chen, Manager Sourcing, Supplier Quality Assurance China

C. EXTERNAL STAKEHOLDERS

1- RESPONSIBILITIES TO SUPPLIERS

Delivering products and services to our customers involves numerous external supply chain partners. We aim to fulfill our social responsibilities and ensure that our values are respected throughout.

Beyond raw material and component purchasing, the main areas where Technicolor subcontracts production and services are the manufacturing of set of boxes and gateways (81%), the photochemical film processing (66% of film footage), and part of the logistics of the DVD services in Europe (38%). In addition, to manage seasonal peak workloads within DVD services, Technicolor uses contracted labor services to provide additional workforce on packaging and distribution sites in America, where site headcount may double during the peak season.

To ensure supply chain CSR compliance, we audit our suppliers, promoting progressive labor and social standards, environmental protection and fair business practices.

The Technicolor Supplier Ethics Program:

- > Ensures that Technicolor suppliers respect our policies and program requirements
- Promotes economic and social welfare through the improvement of living standards and support for nondiscriminatory employment practices Technicolor actively seeks suppliers with similar interests and ethics commitments.

Suppliers are expected to adhere to these basic principles:

- > Tolerate no discrimination and encourage diversity
- > Promote best working conditions
- > Use no child or forced labor
- > Protect peoples' health, safety and the environment
- > Support employee development
- > Respect fair market competition
- > Strive to be a good corporate citizen
- > Respect consumer and personal privacy
- > Avoid potential conflicts of interests

To ensure that suppliers respect established principles, Technicolor sourcing management:

- > Defines a list of high risk commodities and countries
- > Determines when ethics audits, always performed by Technicolor-selected auditors, are required
- > All suppliers must sign the General Rules of Conduct Compliance Certificate
- > All suppliers are periodically reviewed according to the Technicolor Suppliers Ethics Handbook/Checklist procedure.

Technicolor requires suppliers to actively support its EH&S principles and to comply with local legislation and standards. They must also ensure that their components and products comply with legal requirements in the countries where our products are sold. Compliance certificates are required from suppliers to ensure they follow regulations and standards as well as Technicolor programs and specifications.

Through audits and other methods, Technicolor shares its expectations that suppliers and their subcontractors provide safe and healthy working conditions for their employees, abide by human rights laws and standards, and strive for continual improvement in their environmental management systems, processes and products. During the audit process, instances of child labor are classified as "critical," resulting in an immediate stoppage of business. Audits revealing employee discrimination, forced labor, safety violations, permanent disabilities or fatal injuries are classified as "major," and require immediate corrective action.

Technicolor performed 32 supplier audits in 2014 aligned with the SA8000 standards. These audits revealed "unacceptable" or "unsatisfactory" violations at 3.1 % of audited suppliers in 2014, compared to 13.9% of audited suppliers in 2013, and 21.5% of audited suppliers in 2012. Technicolor monitors key performance indicators according to SA8000 criteria for key active electronics manufacturing service (EMS) partners to ensure they comply with CSR regulations and practices. Since 2009, monitoring has been carried out as part of the company's quarterly business reviews.

KPIs are weighted 40% on CSR focus at top management level, to ensure that supplier management is sufficiently engaged and adopts a proactive CSR approach. Ten percent of KPIs focus respectively on young workers performing hazardous work, monthly employment turnover rate, average overtime, one day-off per week rate, EH&S (Environmental, Health and Safety) training for operators and injury trends.

Technicolor gives preference to suppliers who have achieved ISO 9001 certification and who are certified to meet such EH&S standards such as ISO 14001 and OHSAS 18001.

The Supplier Ethics Program applies to all new and current suppliers. To ensure effective supplier assessments, Technicolor has defined a specific audit scope and focus for suppliers categorized as "high risk," defined as suppliers in countries with a relatively high potential for adverse human rights issues.



Satisfied customers are the lifeblood of any successful company. For this reason, customer satisfaction and quality practices, processes and tools lie at the heart of the Connected Home activity. To fulfill our commitment to customers, we not only listen carefully to our customer needs but also observe end-user environments and habits to identify opportunities for continued product and service improvements as well as stronger stakeholder engagement. JJ

Gilles Fleury, Vice President, Connected Home, Quality & Customer Satisfaction

2- RESPONSIBILITIES TO CUSTOMERS

2.1 Customer satisfaction

Continuous improvement of the quality of our products and services ranks among Technicolor's top priorities.

Sustainable success as a business depends on our ability to gain and maintain customer confidence over the long term.

To help ensure that all of our people at every level of the organization remain fully committed to build sustained customer satisfaction and loyalty, all employees who work in the quality field are required to engage in our quality management system.

2.2 Customer Privacy

Technicolor designs products, services, software, which enable the optimal transfer of customer data – video content – to be displayed via multiple channels on the devices of millions of end-users via the networks of broadcasters or telecom operators. Technicolor has a life-long expertise in data and content protection and is training its workforce worldwide and at all levels to prevent breaches of customer privacy or customer losses.

Aware of rising risks in cybercrime, the Technicolor Security Office has issued a Security Policy to address Risks such as content leaks affecting customers (film), suppliers (source code) or employee personal data, as well as to defend its products and systems against cyberattacks, or theft of otherwise valuable intellectual property.

A security campaign started in 2015 bringing knowledge and awareness to all employees through a series of accessible in-house animation films tackling physical security, password protection practices, and content leaks prevention. Training sessions and exams are also scheduled on a wide scale. Also a formal Data Protection Policy was issued by the Technicolor Ethics Compliance Committee to govern legal compliance aspects.

2.3 Quality approach

Our quality management system extends to our business units, including the creation, management and delivery of products and services.

It establishes a good balance between flexibility and the compulsory guidelines needed to adequately control processes.

Designed to guide and challenge business unit management, the guidelines help us avoid procedures that might hinder new initiatives or innovation.

To achieve continuous quality improvement, we:

- Conduct internal audits and customer feedback surveys to track progress.
- Track quality KPI's, including environmental impact, throughout product life cycle assessment.

Action plans are defined at business unit level and according to geographical regions to ensure that customer needs are taken into account across our broad range of products and services.

Technicolor corporate management supports the business units' dedicated quality teams and guarantees their independence. In keeping with our long-standing management approach, middle management is empowered to take responsibility for business objectives, which include quality management goals.

2.4 Case studies

2.4.1 Connected Home

With product volumes in the dozens of millions, the Connected Home requires a state-of-the-art quality management system. Worldwide leader in its product segments, Technicolor Connected Home shipped a total of 34.3 million access devices in 2014.

In February 2010, Technicolor reached the milestone of delivering 100 million digital set-top boxes over multiple networks since it entered the market in 1994. Technicolor also began shipping WiFi tablets in 2009 and continued through 2013.

As part of the Connected Home's quality policy, the Division has decided to focus its quality management for the maximization of customer satisfaction on the deployment of quality practices, processes and tools across all activities of the Division: from R&D through Customer Program Management through to Operations and beyond.

The Connected Home Quality & Customer Satisfaction function plays a significant transformative role in ensuring process and performance improvements are achieved across all aspects of the Division while further reducing non-quality costs through application of the Lean-Six Sigma methodology.

The Connected Home Quality and Customer Satisfaction Department, headed by the Vice President Gilles Fleury, is responsible for worldwide quality, reporting directly to the President of the Division, Michel Rahier. To achieve its customer satisfaction mission, the department is structured around three primary services: The Quality Systems and Assurance, including Quality Management System, Product Quality Assurance and Lean Six Sigma initiative are essential elements of the Division's commitment to quality.

- R&D processes and tools including software quality tools for the definition of the complete tool chain required by developers and testers to deliver quality software and thus wholly satisfy customer expectations in this regard.
- Division Transformation initiatives include software and hardware transformation and project & program management transformation with a view to ensuring best-in-class HW and SW design, boosting productivity, and evangelizing best-practices across the Division.
- In our commitment to provide the best-possible quality and service to our customers, the details of the Quality and Customer Satisfaction missions have evolved further and include the following highlights as it relates to service assurance and product quality measures.
- Issues resolution loop whereby feedback from the field facilitates the more effective deployment of corrective measures if required.
- Issues prevention loop whereby quality policies are enforced consistently across the company.
- 6 SIGMA practices which lay the groundwork for continuous improvement including an evangelization role to ensure the deployment of best-in- class practices especially in R&D.

- Change in culture and mindset of each and every engineer as supported by persons assigned as 'evangelists' in their respective areas of responsibility and expertise.
- Quality engineers specifically assigned the task of ensuring that best-in-class processes and suite of associated quality tools are applied and continually enforced within each core team and at each and every stage of product development and rollout.

The Connected Home activity is also committed to environmental aspects of products and services through the definition of a product's environmental policy to support our eco-design strategy in a clear and consistent manner.

More information on this can be found in Section 7 on Eco-design and LifeCycle Assessment in this report.

Connected Home Quality Management System

With an emphasis on continual improvement, the Connected Home Quality Management System encompasses both pro-active and reactive quality control. At its core lies the objective of enabling employees to achieve the highest possible levels of quality in their work, ensuring that customer quality assurance is always under control, any necessary improvements identified and implemented and customer satisfaction thus continually strengthened. Quality also helps reduce costs; high-quality products and services have lower warranty repair costs. That explains why we include quality as a key element in our product development and maintenance policy and guidelines, which outline the entire design and manufacturing process. We track progress through a combination of internal and external assessments and measurements, which ensure best practices are shared across the Division, areas needing improvement highlighted and non-conformities solved. Internal audits make it possible to continuously improve business processes and product development while minimizing problems and risk. Various quality certifications from independent third parties boost quality management efficiency and effectiveness and help ensure that Technicolor meets stringent internationally recognized standards. Conformity to the ISO 9001: 2008 standard helps foster a culture of continuous improvement while increasing customer confidence in our products and services.

• ISO 9001

Thanks to the deployment of our quality management system, 90% of Connected Home sites are certified, including those in Paris, Rennes, Edegem (Belgium), Hong Kong, Shenzhen and Beijing (China), Indianapolis (USA), Manaus (Brazil) and Monterrey (Mexico).

• TL 9000

TL 9000 is a quality management system, based on ISO 9001, designed specifically for the telecommunications industry. It includes performance and cost-based metrics that measure reliability and quality performance of products and services. Five Connected Home sites (Edegem, Issy-les-Moulineaux, Hong Kong, Shenzhen and Beijing) have been certified to conform to the TL 9000 R 5.0 standard for supply chain quality.

Customer Satisfaction Survey

One of the most important ways of identifying possible improvements to our products and services portfolio is the customer satisfaction survey which covers the entire Technicolor worldwide customer base. Our policy is to conduct this survey at least every two years. The goals of this survey are to measure customer satisfaction with the Group's products and services, better understand customer expectations and their perception of the company and take any remedial measures identified as being necessary. The programbased survey enables customers to provide rapid feedback on program deployment (Early-To-Market) and product quality including meeting customer specifications and timing.

The detailed survey tracks the key areas below including comparisons with competition on:

- Products/services in general
- Business operations and supply chain
- Customer care and after-sales
- Sales/Account management
- Project management/Engineering
- Information and administration
- Innovation
- Environmental awareness
- Customer care and after-sales
- Complaint handling
- Price
- Image and loyalty

Customer Satisfaction Survey Results and Trends

As per our policy to conduct survey every two years, a customer survey was completed in 2014. Following the survey, two regional workshops were organized, including members of the sales population.

The table below illustrates key overarching metrics for the last 3 customer satisfaction surveys held.

	2011	2012	2014
Total Sample Contacts	304	238	293
Answer rate per companies selected	70	84	33
Number of companies selected	35	31	37

The graph below illustrates Connected Home customer satisfaction trends over the last three customer survey years across the respective parameters measured.*



*Professional Services was a new parameter introduced in 2012, whilst Program/Project Management was introduced in 2011.

The system structure and attention to customer expectations - as highlighted in the annual customer satisfaction survey - enable Technicolor quality management to embed awareness of quality in all organizational and operational processes at all levels of the company with a view to achieving the highest possible quality in both products and services.



Continuous Process Improvement (CPI) at Technicolor DVD Services is a constant effort to improve how we can do our work better. Its importance is based on the fundamental belief that the vast majority of operational problems are process-based rather than people-based. Technicolor's approach is to rigorously determine root causes of issues and design and implement process improvements that are proven to address problems via evaluation of results. A structured approach to CPI based on prior year experience, allows DVD Services to materially improve its quality and associated environmental, health and safety standards on an annual basis.

2.3.2 Home Entertainment Services (HES)

As the world's leading optical disc manufacturer, HES places the highest priority on the quality of its products and services. The unit, which specializes in high-volume production and full turnkey services, provides complete supply chain management services for Hollywood studios, software publishers, game publishers and independent rights holders. HES operates through 19 locations worldwide, which produced/packaged and distributed 1.459 billion DVDs and Blu-ray[™] discs in 2014.

Global Network

A global network of quality experts manages HES quality policies and practices, including supply chain challenges. Quality network members consist of experts located at each HES site, supervised by regional U.S. and international personnel and a worldwide coordinator reporting directly to the head of HES.

The members of an independent Continuous Improvement Program team help ensure constant improvement in quality processes.

• Improving Quality and after-sales service customer satisfaction surveys

HES maintains an ongoing dialogue with major customers through:

- > Regular face-to-face meetings on overall performance
- > Weekly/monthly/quarterly KPI reporting
- > Quarterly performance scorecards
- > Service level agreements with measurement criteria for most customer contracts

HES ISO 9001 certification locations

ISO 9001 Certification	2012	2013	2014	2015
Memphis Packaging & Distribution	\checkmark	\checkmark	\checkmark	\checkmark
Michigan Packaging & Distribution	\checkmark	\checkmark	\checkmark	1
Toronto Packaging & Distribution	1	\checkmark	\checkmark	\checkmark
Mexicali Packaging	×	×	×	×
Guadalajara Replication	1	\checkmark	\checkmark	\checkmark
Mexico City Distribution	×	×	×	×
Poland Replication & Packaging	\checkmark	\checkmark	\checkmark	\checkmark
Australia Replication - Melbourne	1	\checkmark	\checkmark	\checkmark
Australia Packaging Sydney	\checkmark	\checkmark	\checkmark	\checkmark
UK Distribution - Rugby	\checkmark	\checkmark	\checkmark	1
UK Distribution - Coventry	×	×	×	×

Aiming for Continuous Improvement

The Technicolor Continuous Improvement Plan provides a standardized platform for achieving continuous improvement and sharing best practices across all HES sites. It includes rules that structure activity and clearly connect each customer and supplier to a specific flow path. The 5S Visual Shop Floor Management system helps simplify the work environment, reduce waste, improve quality and enhance safety.

• CPI and Best Practice Sharing:

Best practices, identified through Best Practice Sharing Workshops, ISO internal / external process audits, are shared within the Technicolor Continuous Improvement Program.

In 2014-15, major focus was placed on significant footprint/re-structuring changes in packaging and distribution centered around the addition of new clients/business and the ongoing consolidation of USbased activities in Memphis. Numerous 'Continuous Improvement' projects were implemented that were derived from structured review of HES Quality including identifying a Top 10 list of opportunities to improve customer experience via process improvements. Weekly discussion and collaboration sessions are conducted between WW site-based QA Leadership under the quidance of SVP Quality.

The CPI approach adopted is to identify areas of opportunity and target specific problems; solutions are generated through brainstorming among the QA Leadership team and formulating procedures that can be deployed at all locations. Further weekly meetings are used to discuss execution and measurements of success.

3- COMMUNITY INVOLVEMENT

3.1 Technicolor Foundation

Created in 2006, the Technicolor Foundation for Cinema Heritage is a non-profit entity, acting worldwide to support the preservation and promotion of film heritage, which reflects the history and culture of a country. Working in cooperation with local and international partners, the Technicolor Foundation identifies and supports urgent programs to safeguard moving images. By identifying the appropriate resources required for each project, the Technicolor Foundation helps set up multi-disciplinary teams.

These include experts from Technicolor and specialists from leading film archives, as well as film preservation and cinema schools. Transmission and education play a key role in each project. In all Foundation programs, films and audiovisual materials are preserved so that they can be shared and shown to the widest possible audience. The Technicolor Foundation operates worldwide and as a priority, in countries where archives are at risk. It works closely with film institutions or any entity holding film collections as well as cinema schools and festivals. Its efforts seek to:

> Preserve film heritage as an invaluable element in each country's distinctive national patrimony

> Promote and highlight film heritage in order that it may be seen by and shared with as wide an audience as possible

> Train and sensitize everyone who can play a part in the safeguarding of film heritage.

Technicolor Foundation programs are underway in Europe, Asia and the Americas. New projects are currently being developed in Africa and the Middle East. Each year, the Foundation supports the restoration of a major international cinematic work, to help raise public awareness of the value of film heritage and of the risks when films are not properly safeguarded.

The Foundation benefits from a variety of intervention options: Direct on-site intervention alongside film and/or television archives.

In Cambodia, India, and elsewhere, annual programs help improve access to archives.

These take the form of safeguard actions, equipment donations, education programs for local teams, collection enrichment, regular consulting on new archive programs and others. In 2012, the Foundation amplified its support to Bophana Center, the Cambodia Film and Audiovisual Archive, managed by the Franco/Cambodian filmmaker Rithy Panh. The program comprises equipment donation and technical training, lost film search worldwide, digitization of film, creation of an international festival fully dedicated to film heritage etc.

• Major restoration programs:

Each year, the Technicolor Foundation seeks to restore a major international film. In 2009, the Foundation restored Mr. Hulot's Holiday by Jacques Tati as well as Atif Yilmaz's Selvi Boylum al Yazmalim. In 2010, the Foundation restored the entire work of Pierre Etaix, including Rupture (1961), Happy Anniversary (1962), The Suitor (1963), Yo Yo (1965), As Long As You're Healthy (1966), The Great Love (1969), Land of Milk and Honey (1971) and Feeling Good (unreleased until 2010). Work was also completed on other restoration projects, including films by Agnès Varda (France), Jin Xie (China), Jacques Demy (France) and Peter Brook (UK). An early cinema film by George Méliès, A Trip to the Moon (1902), screened at the opening of the 2011 Cannes Film Festival. Considered the most complex and ambitious restoration project in the history of cinema, the digital restoration of this iconic work was carried out at Technicolor's laboratories in Los Angeles (California) and was supervised by Tom Burton. In 2013, Hiroshima Mon Amour (1959) by Alain Resnais was restored and presented at the Cannes Film Festival in presence of Emmanuelle Riva. Marriage Italian Style (1964) by Vittorio De Sica also featured as a major restoration project in 2013. All these films have been circulated worldwide since their restoration.

• Education programs:

The Foundation acts in various ways, from complete curricula inserted into film school programs to regular workshop sessions within such programs to participation in festivals. The Foundation has taken part in film festivals in China, Ethiopia, France, India, Italy, Portugal, Romania, Russia, Turkey and the U.S. Education programs cover basic aspects of fi heritage, including preservation stakes and risks, access to film heritage, basic technical and legal knowledge, and such filmmaker responsibilities as rights and duties. The objective is to raise awareness among future generations of filmmakers, in close liaison with film industry representatives and film archive institutions.

• Film heritage events and festivals:

The Foundation supports classics festivals or events for the promotion of film heritage: creation in India of the Pune Film Treasures Festival and IFFI Goa Film Treasures, classics section of the International Film Festival of India; free access and outdoor events mixing, screening and music on stage (Tati concerts at the International Film Festival of La Rochelle (France) followed by Hong Kong, Addis-Adeba and Berlin) to provide access to film heritage to a new audience.

• Film archive federations:

The Foundation provides regular support to the FIAF (International Film Archive Federation) and the annual conference of AMIA (Association of Moving Image Archivists) which gathers film archive professionals from around the world in the U.S. and offers professional training in moving image archiving, including the awarding of scholarships.

In addition to the above, the Technicolor Foundation partners with international institutions dedicated to film heritage, such as George Eastman House, UCLA Film & Television Archive and Cinémathèque française.

3.2 Manaus, Brazil

Started in 2010, Technicolor's reforestation program in Manaus involves the planting of acai berry trees - renowned for their ability to absorb greenhouse gases - in deforested areas of the Amazon. In this way, program participants not only contribute to tackling deforestation which is responsible for 15% of the world's greenhouse gas emissions but also help raise the awareness of fellow employees and residents as regards the importance of preserving natural resources and how we all play an important part in the fight against global warming. 2013 saw about 5 000 seedlings of the species planted in the area covered by the program.





Manaus also received the Certificate of Partner of Nature Company Seal at the 7th Latin American Conference of Environmental Conservation in 2013. This Seal is awarded to companies that commit to minimizing impacts on the Environment, and to implementing socio-environmental measures.

End 2013, even though the site already compensated its carbon emissions, it also embarked on an ambitious 2-3 years Green Factory project which implementation began in 2014: Upgrading lighting from fluorescent to LED fixtures, building a solar station with capacity to power all external lighting, some internal lighting in the production area, and the energy consumed by a new rainwater harvesting system, as well as a new waste water treatment plant, are the steps to a greater efficiency and sustainability.

All these efforts as well as educational programs for school children are recognized externally and the site received again the Chico Mendes award for 2014 achievements.

Team members from Technicolor's reforestation program in Manaus





3.3 Bangalore, India

The Bangalore India team in 2012 developed a supporting relationship with the Vatsalya School for Special Education, which works with children suffering from cerebral palsy, autism, and associated disabilities, inviting members of the school to showcase their vocational product.

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OUR PERFORMANCE

A. KEY SUSTAINABILITY DATA

Three - year performance data, trends a	and explanation		
Environment			
	2012	2013	2014
Energy consumption (terajoules or TJ/M€) (1)			
Electricity	1,051	1,062	963
o/w renewable energy sources	7.6%	7.2%	9.7%
Fuel Sources	164	193	168
Total	1,221	1,261	1.134
Total per revenue	0.341	0.360	0.340
Total Water withdrawal consumption by source (thousand cubic meters or $kM^{\scriptscriptstyle 3}/M$	€)(2)		
Total Consumption	880	624	447
City Water consumed			286
Well Water consumed			160
Rainwater harvested			1.2
Surface Water			0
Total per revenue			0.134
Water Recycled Internally			42
Waste generation and management (metric tons or M-Ton/M ${\ensuremath{\in}}$)			
Total Waste Generated	33,45	33,741	30.394
Land-filled waste	4,41	-	-
% Treated Hazardous (3)	7.6%	3.3%	2.4%
% Recycled	81.4%	77.1%	81.7%
Total per Revenue	9.35	9.78	9.12
Greenhouse gas emissions (metric tons CO ₂ e)			
Fuel combustion sources (Direct sources)	9,469	10,285	9.478
Total indirect greenhouse emissions by weight	NA	NA	139.323
Total CO ₂ emitted	NA	NA	148.801
Industrials effluents (in million cubic meters)			
Industrials effluents (in million cubic meters) (4)	0.63	0.19	0.09
Priority pollutants (in tons)	0.3	0.05	0.09
Biological Oxygen Demand (in tons)	34	6.5	-
Chemical Oxygen Demand (in tons)	47	0.15	-
Main raw materials usage (in metric tons)			
Polycarbonate molding plastic	23,05	33,557	21.375
Cardboard and paper packaging	12,604	13,690	12.378
Plastic packaging	1,843	3,438	4.214
Photochemical film	1,077	324	-
Bonding resin for DVD	1,267	1,451	1.273

I nree - year performance data, trends and explanation				
Social and human resources				
	2012	2013	2014	
Health and safety (Work-related Incident rates per 200,000 hours worked)				
Injuries	196	201	177	
Incident Rate	1.1	1.13	1.02	
Lost Workday Injuries	83	90	77	
Lost Workday Incident Rate	0.46	0.51	0.44	
External stakeholders				
Suppliers				
Number of supplier audits	51	43	32	
Records per category				
Excellent	7	5	-	
Acceptable	33	32	-	
Unsatisfactory	8	2	3.1	
Unacceptable	3	4		
Annual Customer Satisfaction Survey Results				
Number of customers surveyed (6)	52	NA	37	
Response rate	84%	NA	33%	
Overall Satisfaction per individual contacts	64%	NA	-	
Overall Satisfaction per company surveyed	NA	NA	-	

(1) Non-industrial sites reported energy consumption for the first time in 2010. Their consumption represented approximately 15% of total usage. It now represents 20%. In 2014 worldwide energy use was approximately 1,134 tera joules, a decrease of 10% compared with 2013. Of the total energy consumed, 85% was in the form of electricity (of which 9,7% was from renewable sources), 14.8% was in the form of fossil fuels, and 0.3% was in the form of purchased steam steam. When compared to total revenue, average energy intensity was 0.340 TJ/m€ across the business in 2014.

(2) Non-industrial sites reported water consumption for the first time in 2010. Their usage represented approximately 15% of total 2012 consumption. It represented 28% in 2014. In 2014, water consumption at the Technicolor reporting locations decreased by 28% versus 2013 to 447 thousand cubic meters, primarily as a result of the Group's continued exit from Photochemical film. When compared to revenues, average water consumption rate was 0.134 km³/M€ across the business in 2014.

(1) (3) Hazardous waste generally includes most waste chemicals, fuels, oils, solvents, batteries, fluorescent light bulbs, or items such as cleaning materials or containers that may have come into contact with hazardous materials.

- (2) (4) Four of our industrial sites use water in their industrial processes. To measure the impact of effluent after treatment and before discharge into the environment, we took into account 100 substances considered "priority pollutants" by both the European Union and the U.S. Environmental Protection Agency. Based upon these lists and information received from the sites regarding the parameters they are required to monitor and report on, 13 pollutants were identified as listed by the EC, the EPA, or both. For reporting year 2014, the amount of effluents discharged was 87 thousand m³ and the total estimated amount of discharged priority pollutants was 0.09 metric tons.
- (3) (5) Committed to customer satisfaction and continual improvement in products and services, Technicolor tracks the performance of its business units and segments compared to competition. We measure the entire customer relationship, to highlight strengths, weaknesses and expectations. We identify key satisfaction drivers to understand what is most important to customer satisfaction. We spotlight areas needing improvement to develop the most appropriate solutions.

Performance Data for Business Division	Performance Data for Business Divisions, year ending 31 December 2014						
Environment							
Energy Consumption (terajoules or %)							
	Entertainment Services	Connected Home	Technology	Other			
Total energy	1,063.5	52.2	4.3	14.3(1)			
% Total Group	93.7%	4.6%	0.4%	1.3%			
Electricity	896.8	51.2	4.3	10.9			
% Total Division	84.3%	98.1%	100%	76.2%			
Fuels	166.7	1.0	-	0.3			
% Total Division	15.7%	1.9%	-	2.1%			
Water consumption (thousand cubic meters)							
Total Consumption	392.8	39.4	7.8	6.9			
% Total	88%	8.8%	1.7%	1.5%			
Waste generation (metric tons or M-Ton/M \in)							
Total waste generated	29.904	489.7	-	-			
% Total	98.4%	1.6%	-	-			
% treated hazardous	2.5%	1.6%	-	-			
% recycled	81.6%	90.6%	-	-			
Health and safety (Work-related Incident rates per 200,000 hours worked)							
Injuries	160	16	1	0			
Incident Rate	1.10	0.72	0.38	0			
Lost Workday Injuries	63	14	0	0			
Lost Workday Incident Rate	0.43	0.64	0	0			

Collection Period: January 1, 2014 - December 31, 2014 (1) Total energy includes about 3 TJ steam purchase

• Data collection method and rationale

This report contains data from 39 locations. Given the diversity of our operations, environmental impacts vary by location, thus not every location is required to report on each of the established metrics. The Corporate EH&S Organization has identified key information that is tracked and reported.

This information includes utility consumption, waste generation, recycling and disposal, air emissions and water effluent from the identified locations. To ensure the timely and consistent reporting of information from our worldwide locations, Technicolor has developed its own electronic reporting system.

This system serves as a vital tool for identifying and acting upon trends at the reporting site, business unit, regional and global levels. The reporting locations provide required data through the electronic system on a monthly and annual basis, depending upon the information provided. Data is organized and consolidated globally and is communicated to all appropriate stakeholders.

	Segment			2012			2013			2014	
Site	(ref 2014)	Location	E	Utility	H&S	Е	Utility	H&S	E	utility	H&S
Bangalore	Entertainment Services	India		X	X		X	×		×	X
Bangkok ⁽¹⁾	Entertainment Services	Thailand	X	X	X	X	×	×			
Beijing	Connected Home	China		X	X		X	×		×	X
Brampton	Entertainment Services	Canada	X	X	X	X	×	×	X	×	X
Boulogne	Entertainment Services	France					×	×		×	X
Burbank	Entertainment Services	California, USA		X	X		×	×		×	X
Camarillo	Entertainment Services		×	X	X	X	X	×	×	×	X
Culver City	Technology	California, USA								×	X
Edegem	Connected Home	Belgium	×	X			X	×		X	X
Glendale	Entertainment Services	California, USA		×	×		×	×		×	×
Glendale (film) ⁽¹⁾	Entertainment Services	California, USA	×	X	X	X	X	×			
Guadalajara	Entertainment Services	Mexico	X	X	X	X	×	×	X	×	X
Hannover	Technology	Germany		X	×		×	×		×	X
Hollywood	Entertainment Services	California, USA		X	×		X	×		×	X
Indianapolis	Connected Home	Indiana, USA		X	X		×	×		×	X
lssy	Corporate	France		X	X		X	×		X	X
Livonia	Entertainment Services	Michigan, USA	X	X	X	X	×	×	X	×	X
London MPC	Entertainment Services	UK		X	×		×	×		×	X
Manaus	Connected Home	Brazil	×	X	×	X	X	×	×	×	X
Melbourne	Entertainment Services	Australia	X	X	X	Х	×	×	X	×	X
Memphis	Entertainment Services	Tennessee, USA	X	X	X	X	X	×	X	X	X
Mexicali	Entertainment Services	Mexico	X	×	×	Х	×	×	X	×	x
Montreal	Entertainment Services ⁽²⁾	Canada	X	×	X	X	×	X		×	×
Montreal MPC	Entertainment Services	Canada								X	X
New York MPC	Entertainment Services	New York, USA								×	x

Scope of Data Collection: The following sites provided data for this report:

Segment 2012			2013			2014					
Site	(ref 2014)	Location	E	Utility	H&S	E	Utility	H&S	E	utility	H&S
Ontario California	Entertainment Services	California, USA	X	×	×	×	×	×	X	×	X
Paramount	Entertainment Services	California, USA					X	×		X	X
Perivale ⁽¹⁾	Entertainment Services	UK		X	X		×	×			
Piaseczno	Entertainment Services	Poland	×	X	×	×	X	×	×	×	X
Pinewood	Entertainment Services	UK	X	X	X	X	×	×		X	X
Princeton	Technology	New jersey, USA		X	×		X	×		×	X
Rennes Cesson	Connected Home	France	X	X	X		X	×		×	x
Rome ⁽¹⁾	Entertainment Services ⁽²⁾	Italy	X	X	X	X	×	×			
Rugby	Entertainment Services	UK	X	X	×	X	×	×	X	×	X
San Francisco	Entertainment Services	California, USA		X	X		X	×		×	x
Santa Monica MPC	Entertainment Services	California, USA					X	×		X	X
Sydney	Entertainment Services	Australia	X	×	×	X	X	×	X	×	X
Toronto (post)	Entertainment Services	Canada		X			×	×		×	X
Tultitlan	Entertainment Services	Mexico	×	X	×	×	×	×	×	X	X
Vancouver MPC	Entertainment Services	Canada		X	X		×	×		X	X
Vancouver (post)	Entertainment Services	Canada		X	X		X	×		X	X
Warsaw	Corporate	Poland					×	X		×	×
Wilmington	Entertainment Services	Ohio, USA	X	X	×	X	X	×	X	X	X

 ${\bf E}$ = Environmental data, ${\bf Utility}$ = Water and Energy data, ${\bf H\&S}$ = Work injury data

(1) These sites have been closed or sold.

(2) The prior Montreal location stopped photochemical film operations during 2012 and was refurbished for digital production operations for 2013 and beyond.

• Data verification:

Data reporting requirements, and data collection and consolidation systems are developed by the Corporate EH&S organization and are communicated to locations through each of the Regional EH&S groups. Each location is responsible for developing internal systems for the collection of required data and reporting that data to the Regional EH&S group. The Regional EH&S groups review the submitted data for accuracy and work directly with the locations in their region to clarify and when necessary, resolve inconsistencies. In addition, the location's data are reviewed during scheduled Corporate EH&S audits.

B. PERFORMANCE REVIEW 1- CARBON DISCLOSURE PROJECT

An independent, not-for-profit organization which deals with climate change, the Carbon Disclosure Project (CDP) has become the global standard for carbon disclosure methodology and processes. Technicolor has been responding to the CDP since 2008.

You can consult Technicolor's responses to CDP at: <u>https://www.cdproject.net/en-US/Results/Pages/Company-Responses.aspx?company=19100</u>

2- EIRIS

EIRIS is the leading global provider of independent research into the social, environmental and ethical performance of companies, providing comprehensive research and benchmarking on more than 2,800 companies to retail funds, banks, charities, and other stakeholders. EIRIS is a signatory to the UN Principles for Responsible Investment

Technicolor replies every year to the EIRIS questionnaire.

3- GLOBAL COMPACT

Technicolor has been a member of the United Nations Global Compact since 2003.

The UN Global Compact requires companies to respect values in the areas of human rights, labor, the environment and anticorruption. Technicolor business practices and principles, in terms of ethical standards, safety and environmental initiatives and fair business practices, meet or exceed the goals embodied in the UN Global Compact initiative.

For the latest update on Technicolor initiatives and the UN Global Compact, please visit: <u>http://www.unglobalcompact.org/COPs/detail/23334</u>

<mark>4-</mark> GRI

Technicolor followed the Global Reporting Initiative guidance to structure its social and environmental reporting and committed in 2013 to publish this information according to G3.1 +by the end of 2015 in its public disclosure.

The resulting GRI Index, featured below, points to particular pages both in the Annual Report of the group, which is externally verified in compliance with French law, and in the Sustainability Report, which is not externally verified.

Both Reports are available in Pdf format on the Technicolor website.

http://www.technicolor.com/en/who-we-are/investor-center

http://www.technicolor.com/en/who-we-are/corporate-social-responsibility/governance-and-ethics







LOCATION OF DISCLC	LOCATION OF DISCLOSURE		
ANNUAL REPORT (AR) Externally Verified	SUS RE C		

SUSTAINABILITY REPORT (SD), COMPANY WEBSITES, OTHER SOURCES

STANDARD DISCLOSURES PART I: Profile Disclosures

1. St	rategy and Analysis		
1.1	Statement from the most senior decisionmaker of the organization.		Sustainability Report Page 2
1.2	Description of key impacts, risks, and opportunities.	Strategy and business overview chapters: pages 12 to 29 as well as Risk factors chapter: pages 47 to 61 TECHNOLOGY segment pages 14 to 19, breakdown: Research and Innovation: Strategy and Vision pages 14-15, Industry Standards page 15, M-GO; Technology leading solutions: M-GO page 17, VIRDATA page 17; Intellectual Proper ty and Licensing, page 17-19: Patent Licensing page 18, Technology Licensing page 19, Trademark Licensing page 19. ENTERTAINMENT SERVICES segment pages 19 - 22, breakdown: Production Services page 20, Digital Production (VFX and Anima- tion) page 20-21, Postproduction, Distribution and Digital Cinema Services pages21, DVD Services page 22, IZ-ON media page 22; CONNECTED HOME segment pages 23-25: breakdown: Solutions page 23, Innovation page 23, Regional Segmentation pages 24-25. OTHER segment page 25. as well as Risk factors chap- ter (pages 47 to 61): Risks related to indebtness pages 48-49, Financial Markets Risks page 50- 51, Risks related to the business pages 51 to 56 (Risks related to capacity to develop products and services that respond to customers tech- nological choices page 52, Risk rel. to changes in the licensing business page 53, Risk relative to competition page 54, risks relative to supply chain, manufacturing page 54, product defects page 55, acquisitions and partnerships page 55, changes in market technology and consumer demand page 56, security of assets page 57, other risks pages 57, human resources page58, economic and social conditions page58, environment page 59, impairment of intangible assets page 60, litigation page 60, insurance page 61.	

		LOCATION OF DISCLOSURE				
		ANNUAL REPORT (AR) Externally Verified	SUSTAINABILITY REPORT (SD), COMPANY WEBSITES, OTHER SOURCES			
	STANDARD D	VISCLOSURES PART I: Profile Disclosures				
2. O	rganizational Profile					
2.1	Name of the organization.	Page 1 and 8	Sustainability Report page 1, company website: http://www.technicolor.com/			
2.2	Primary brands, products, and/or services.	Strategy and business overview chapters pages 12 to 25: TECHNOLOGY segment pages 14 to 19, breakdown: Research and Innovation: Strategy and Vision pages 14-15, Industry Stan- dards page 15, M-GO; Technology leading solutions: M-GO page 17, VIRDATA page 17; Intellectual Proper ty and Licensing, page 17-19: Patent Licensing page 18, Technology Licen- sing page 19, Trademark Licensing page 19. ENTERTAINMENT SERVICES segment pages 19 - 22, breakdown: Production Services page 20, Digital Production (VFX and Anima- tion) page 20-21, Postproduction, Distribution and Digital Cinema Services pages 21, DVD Services page 22, IZ-ON media page 22; CONNECTED HOME segment pages 23-25: breakdown: Solutions page 23, Innovation page 23, Regional Segmentation pages 24-25. OTHER segment page 25.				
2.3	Operational structure of the organization, including main divisions, operating com- panies, subsidiaries, and joint ventures.	Pages 159, 160, 161 and 246				
2.4	Location of organization's headquarters.	Page 1 and 8	Page 1			
2.5	Number of countries where the organi- zation operates, and names of countries with either major operations or that are specifically relevant to the sustainability issues covered in the report.	Page 144, Pages 154-155				
2.6	Nature of ownership and legal form.	Annual Report Page 8				

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		ANNUAL REPORT (AR) Externally Verified	SUSTAINABILITY REPORT (SD), COMPANY WEBSITES, OTHER SOURCES
	STANDARD D	DISCLOSURES PART I: Profile Disclosures	
2. O	rganizational Profile	1	
2.7	Mar kets ser ved (including geographic breakdown, sectors served, and types of customers/beneficiaries).	Chapter 1 pages 8 to 26: TECHNOLOGY segment pages 14 to 19, breakdown: Research and Innovation: Strategy and Vision pages 14- 15, Industry Standards page 15, M-GO; Technology leading solutions: M-GO page 17, VIRDATA page 17; Intellectual Property and Licensing, page 17-19: Patent Licensing page 18, Technology Licensing page 19, Trademark Licensing page 19. ENTERTAINMENT SERVICES segment pages 19-22, breakdown: Production Services page 20, Digital Production (VFX and Anima- tion) page 20-21, Postproduction, Distribution and Digital Cinema Services pages 21, DVD Services page 22, IZ-ON media page 22; CONNECTED HOME segment pages 23-25: breakdown: Solutions page 23, Innovation page 23, Regional Segmentation pages 24-25. OTHER segment page 25.	
2.8	Scale of the reporting organization.	Company profile Page 8	
2.9	Significant changes during the reporting period regarding size, structure, or ownership.	Page 21	
2.10	Awards received in the reporting period.	Page 1 and 8	Technicolor Website: http://www.technicolor.com/, MPC website: http://www.moving-picture. com/

		ANNUAL REPORT (AR) Externally Verified	SUSTAINABILITY REPORT (SD), COMPANY WEBSITES, OTHER SOURCES
	STANDARD DISCL	OSURES PART I: Profile Disclosures	
3. Re	port Parameters		
3.1	Reporting period (e.g., fiscal/calendar year) for information provided.	Page 1 and 6	
3.2	Date of most recent previous report (if any).	Annual Report	Company Website
3.3	Reporting cycle (annual, biennial, etc.).	Page 6	
3.4	Contact point for questions regarding the report or its contents.	Page 164	
3.5	Process for defining report content.	Page 2 and 281	
3.6	Boundary of the report (e.g., countries, divisions, subsidiaries, leased facilities, joint ventures, suppliers).	Pages 154 to 156, 159 To 161	
3.7	State any specific limitations on the scope or boundary of the report (see completeness principle for explanation of scope).	Page 180	
3.8	Basis for repor ting on joint ventures, subsidiaries, leased facilities, outsourced operations, and other entities that can signifi- cantly affect comparability from period to period and/or between organizations.	Annual Report Note 4 to the consolida- ted financial statements page 180-183	
3.9	Data measurement techniques and the bases of calculations, including assumptions and techniques underlying estimations applied to the compilation of the Indicators and other information in the report. Explain any decisions not to apply, or to substantially diverge from, the GRI Indicator Protocols.	Annual Repor t Financial Statements: Note 2 Accounting Policies pages 174- 176 Note 3 Group Critical Accounting Estimates and Judgments Pages178-179,	
3.10	Explanation of the effect of any re-statements of information provided in earlier reports, and the reasons for such re-statement (e.g., mergers/acquisitions, change of base years/ periods, nature of business, measurement methods).	Notes to the consolidated financial statements, pages 173 to 246	
3.11	Significant changes from previous reporting periods in the scope, boundary, or measure- ment methods applied in the report.	Pages 8-9	
3.12	Table identifying the location of the Standard Disclosures in the report.		Sustainability Report (DRAFT) Last pages (pages in the draft are 73 to 81)
3.13	Policy and current practice with regard to seeking external assurance for the report.	For sustainability information, page 149 to 151, for financial information page 277 to 280	

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		ANNUAL REPORT (AR) Externally Verified	SUSTAINABILITY REPORT (SD), COMPANY WEBSITES, OTHER SOURCES				
	STANDARD D	ISCLOSURES PART I: Profile Disclosures					
4. G	4. Governance, Commitments, and Engagement						
4.1	Governance structure of the organization, including committees under the highest governance body responsible for specific tasks, such as setting strategy or organizational oversight.	Annual Report pages 74 to 80: Preparation and organization of the Borad of Directors work: Compliance with AFEP-MEDEF Corporate Governance Code Page 74, Structure of Board of Directors work - Internal Rules Page 75-76 (Board powers and missions, Limitations im- posed by the Board on the powers of the Chief Executive Officer, Board Committees, Board Meetings, Director's rights to information, Directors Duties); Composition and activities of the Board Committees pages 78-80.					
4.2	Indicate whether the Chair of the highest governance body is also an executive officer.	Annual Report page 64					
4.3	For organizations that have a unitary board structure, state the number and gender of members of the highest governance body that are independent and/or non-executive members.	NA					
4.4	Mechanisms for shareholders and employees to provide recom- mendations or direction to the highest governance body.	Page 82 on whistleblower policy; page 145 Last paragraph					
4.5	Linkage between compensation for members of the highest governance body, senior managers, and executives (including departure arrangements), and the organization's performance (including social and environmental performance).	Pages 89 to 102, pages 120-124					
4.6	Processes in place for the highest governance body to ensure conflicts of interest are avoided.	Pages 64-65					
4.7	Process for determining the composition, qualifications, and expertise of the members of the highest governance body and its committees, including any consideration of gender and other indicators of diversity.	Page 64-65					

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STANDARD DISCLOSURES PART I: Profile Disclosures						
4.8	Internally developed statements of mission or values, codes of conduct, and principles relevant to economic, environmental, and social performance and the status of their implementation.	Annual Report pages 82-83 on Code of Ethics and Financial Ethics Charter, Technicolor Global Compact Communication on Progress 2014 (UNGCC Website),	Company website: http:// www.technicolor.com/en/ who-we-are/corporateso- cial-responsibility/ governance-and-ethics; Global Compact website: 2014 Communication on Progress; (SD) report page 10			
4.9	Procedures of the highest governance body for overseeing the organization's identification and management of economic, environmental, and social performance, including relevant risks and opportunities, and adherence or com- pliance with internationally agreed stan- dards, codes of conduct, and principles.	Page 81-82				
4.10	Processes for evaluating the highest governance body's own performance, particularly with respect to economic, environmental, and social performance.	Page 75				
4.11	Explanation of whether and how the precautionar y approach or principle is addressed by the organization.	Page 137 on compliance with relevant legislation (eg REACH)	Sustainability Report pages 43-50			
4.12	Externally developed economic, environmental, and social charters, principles, or other initiatives to which the organization subscribes or endorses.	Global Compact and ILO Page 131, GRI page 139, AMF recommendations 2012- 05 page 145, EICC Code of Conduct page 147				
4.13	Memberships in associations (such as industry associations) and/or national/ international advocacy organizations in which the organization: *Has positions in governance bodies; *Participates in projects or committees; *Provides substantive funding beyond routine membership dues; or *Views member- ship as strategic.	Pages 145 -146				

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		ANNUAL REPORT (AR) Externally Verified	SUSTAINABILITY REPORT (SD), COMPANY WEBSITES, OTHER SOURCES				
	STANDARD DISCLOSURES PART I: Profile Disclosures						
4. Governance, Commitments, and Engagement							
4.14	List of stakeholder groups engaged by the organization.	Annual Report pages 145-146: Over 50 stakeholders are not namely mentioned in the disclosures pages 145-146. The number of stakeholders engaged by the organization is significant, over 60. All key stakeholders families are described on page 145. The few bodies cited on page 146 are among the most representative in the Technology area, mea- ning Technicolor has position on the board or other voting right or provides funding for the organization.					
4.15	Basis for identification and selection of stakeholders with whom to engage.	Page 145-146					
4.16	Approaches to stakeholder engagement, including frequency of engagement by type and by stakeholder group.	Pages 145-147					
4.17	Key topics and concerns that have been raised through stakeholder engagement, and how the organization has responded to those key topics and concerns, inclu- ding through its reporting.	Annual Report: pages 145-147 for a list of key stakeholders and topics of engagement; Page 9 and 71 on arrangements or agreements made with major Shareholder Vector Capital; Pages 146-147 on Suppliers and subcontractor relations including considerations on Ethics, Human Rights, Health and Safery; Pages 136 and 137 on Energy Efficiency of products; Page 148 On Technicolor Foundation for cinema heritage.					
		ANNUAL REPORT (AR) Externally Verified	SUSTAINABILITY REPORT (SD), COMPANY WEBSITES, OTHER SOURCES				
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	STANDARD DISCLOSURES PA	RT II: Disclosures on Management Approach (DMAs)				
Disclosu	re on Management Approach Economic	Performance					
Aspects	Economic performance	Pages 34-45					
	Market presence	Pages 14-26: TECHNOLOGY segment pages 14 to 19, breakdown: Research and Inno- vation: Strategy and Vision pages 14-15, In- dustry Standards page 15, M-GO; Technology leading solutions: M-GO page 17, VIRDATA page 17; Intellectual Proper ty and Licensing, page 17-19: Patent Licensing page 18, Techno- logy Licensing page 19, Trademark Licensing page 19. ENTERTAINMENT SERVICES segment pages 19-22, breakdown: Production Services page 20, Digital Production (VFX and Animation) page 20-21, Postproduction, Distribution and Digital Cinema Services pages21, DVD Services page 22, IZ-ON media page 23-25: breakdown: Solutions page 23, Innovation page 23, Regional Segmentation pages 24-25. OTHER segment page 25.					
	Indirect economic impacts	Page 145					
Disclosu	re on Management Approach Labor Practi	ces and Decent Work					
Aspects	Employment	Pages 118					
	Labor/management relations	Page 130					
	Occupational health and safety	Pages 132-134	SD Report page 26				
	Training and education	Page 128	SD Report page 16				
	Diversity and equal opportunity	Pages 127-128	SD Report page 24				
	Equal remuneration for women and men	Technicolor Anti-Discrimination policy page 128-129					

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	STANDARD DISCLOSURES PART II: I	Disclosures on Management Appr	oach (DMAs)
Disclosu	ire on Management Approach Human Rights		
Aspects	Investment and procurement practices	Annual Report page 146 to 147	Technicolor Internet website page on Sustainability: http://www.technicolor.com/ en/who-we-are/corporateso- cial-responsibility/ suppliers (Technicolor Codes of Ethics, Sourcing Policy) and Global Co mpact website (UNGC Technicolor COP): https://www.unglobalcom- pact.org/search?utf8=%E2%9 C%93&search%5Btype%5D= all&search%5Bkeywords%5D =technicolor
	Non-discrimination	Pages 128	Technicolor website, and Technicolor Internet website http://www.technicolor.com/ en/who-we-are/corporateso- cial-responsibility (Tech- nicolor Codes of Ethics, Sourcing Policy) and Global Compact website (UNGC COP) https://www.unglo- balcompact.org/search?utf8 =%E2%9C%93&search%5Bty pe%5D=all&search%5Bkeyw ords%5D=technicolor
	Freedom of association and collective bargaining	Page 130	Same as above
	Child labor	Page 131	Same as above
	Prevention of forced and compulsory labor	Page 131	Same as above
	Security practices	Page 57	SD Report Pages 54
	Assessment	Page 147	SD Report (supplier audits) Page 53
	Remediation	Annual Report page 146-147	SD Report page 24

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	STANDARD DISCLOSURES PART II: [Disclosures on Management Appr	oach (DMAs)
Disclosu	re on Management Approach Society		
Aspects	Local communities	Page 145	Pages 62-64
	Corruption	Page 82 on Code of Ethics	SD Report, GC COP
	Public policy	(energy efficiency of products) Page 137	SD Report (energy efficiency)
	Anti-competitive behavior	Annual Report page 57	GC COP
	Compliance	Annual Report pave 60,57,58 and Pages 240-243	GC COP
Disclosu	re on Management Approach Product Responsibil	ity	
Aspects	Customer health and safety	Page 137	
	Product and service labelling	Pages 136-137	SD Report pages 39-40, 44 on RoHS and WEEE labelling
	Marketing communications	NA	
	Customer privacy	Pages 57, 147	SD Report page 54
	Compliance	Annual Report page 240-243	

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(B LE\	STANDARD DISCLOSURE EL requirement At least 20 performance indicat/	S PART III: Performance Indicator tors, at least one from each main ca	rs ategory/yes, condition met)
Econom	ic performance		
EC1	Direct economic value generated and distributed, including revenues, operating costs, employee compensation, donations and other community investments, retained earnings, and payments to capital providers and governments.	Annual Report: Revenues pages 34-35; operating cost pages 37-39; employee compen- sation page 236, retained earning pages 169, 177, 252; payments to capital providers page 38 for net finance costs, and page 39 for Income Tax	
EC2	Financial implications and other risks and opportunities for the organization's activities due to climate change.	Pages 142	Carbon Disclosure Project Website: https://www.cdp. net/en-US/Pages/CDPAd- vancedSearchResults. aspx?k=TECHNICOLOR
EC3	Coverage of the organization's defined benefit plan obligations.	Pages 89 to 103 and 119 to 125 and 221 to 223	
Market	presence		
EC7	Procedures for local hiring and proportion of senior management hired from the local community at significant locations of operation.	Page 145	
Environ	nental		
Materia	s		
EN1	Materials used by weight or volume.	Page 140	SD Report page 64
Energy			
EN3	Direct energy consumption by primary energy source.	Page 139	SD Report page 64
EN4	Indirect energy consumption by primary source.	Page 139	SD Report page 64
	Energy Intensity	Page 134 to 137	SD Report page 64
EN5	Energy saved due to conservation and efficiency improvements.	Page 137	Carbon Disclosure Pro- ject Website https://www. cdp.net/en-US/Pages/ CDPAdvancedSearchResults. aspx?k=TECHNICOLOR
EN6	Initiatives to provide energy-efficient or renewable energy based products and services, and reductions in energ		SD Report page 32, CDP Website : https://www. cdp.net/en-US/Pages/ CDPAdvancedSearchResults. aspx?k=TECHNICOLOR
EN7	Initiatives to reduce indirect energy consumption and reductions achieved.	Page 134 to 137	Carbon Disclosure Project Website as above

		ANNUAL REPORT (AR) Externally Verified	SUSTAINABILITY REPORT (SD), COMPANY WEBSITES, OTHER SOURCES
(B LE)	STANDARD DISCLOSURE VEL requirement At least 20 performance indicat	S PART III: Performance Indicato ors, at least one from each main o	ors category/yes, condition met)
Water			
EN8	Total water withdrawal by source.	Page 140 (total)	SD Repor t page 65 (detail)
EN10	Percentage and total volume of water recycled and reused.	Page 140	SD Repor t page 65 (detail)
Biodive	rsity		
EN11	Location and size of land owned, leased, managed in, or adjacent to, protected areas and areas of high biodiversity value outside protected areas.	Annual Report page 142	
Emissio	ns, effluents and waste		
EN16	Total direct and indirect greenhouse gas emissions by weight.	Page 142	SD Report page 64
EN17	Other relevant indirect greenhouse gas emissions by weight.	Page 142	
EN18	Initiatives to reduce greenhouse gas emissions and reductions achieved.	Page 134	CDP Website
EN21	Total water discharge by quality and destination.	Page 140	SD Report page 65 (detail)
EN21	Total weight of waste by type and disposal method.	Page 141	SD Report page 65 (detail)
EN23	Total number and volume of significant spills.	Page 138	
Product	ts and services		
EN26	Initiatives to mitigate environmental impacts of products and services, and extent of impact mitigation.	Pages 136-137	
Compliance			
EN28	Monetary value of significant fines and total num- ber of non-monetary sanctions for noncompliance with environmental laws and regulations.	Page 136; 242-243	
Overall			
EN30	Total environmental protection expenditures and investments by type.	Page 138	

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(B LEV	STANDARD DISCLOSURE EL requirement At least 20 performance indicat	S PART III: Performance Indicato ors, at least one from each main c	rs ategory/yes, condition met)
Social: L	abor Practices and Decent Work		
Employn	nent	1	1
LA1	Total workforce by employment type, employment contract, and region, broken down by gender.		SD Report page 14
LA2	Total number and rate of new employee hires and employee turnover by age group, gender, and region.	Page 119	
LA3	Benefits provided to full-time employees that are not provided to temporary or part-time employees, by major operations.	Pages 119-121	
Occupat	tional health and safety		
LA7	Rates of injury, occupational diseases, lost days, and absenteeism, and number of work-related fatalities by region and by gender.	Page 133	SD Report page 64
LA9	Health and safety topics covered in formal agreements with trade unions.	Page 132	
Training	and education		
LA10	Average hours of training per year per employee by gender, and by employee category.	Page 128	
Social: H	luman Rights		
HR1	Percentage and total number of significant investment agreements and contracts that include clauses incorporating human rights concerns, or that have undergone human rights screening.	Page 147	SD Report pages 52
HR2	Percentage of significant suppliers, contractors and other business par tners that have undergone human rights screening, and actions taken.	Page 147	Sustainability Report page 53-54 Global Compact COP https://www.unglobalcompact. org/search?utf8=%E2%9C%9 3&search%5Btype%5D=all&s earch%5Bkeywords%5D=tec hnicolor,
HR3	Total hours of employee training on policies and procedures concerning aspects of human rights that are relevant to operations, including the percentage of employees trained.	Page 82 and 147	Code of Ethics, Supplier Code of Ethics, Global Com- pact COP 2014 https://www. unglobalcompact.org/search? utf8=%E2%9C%93&search%5 Btype%5D=all&search%5Bkey words%5D=technicolor

		ANNUAL REPORT (AR) Externally Verified	SUSTAINABILITY REPORT (SD), COMPANY WEBSITES, OTHER SOURCES
(B LE	STANDARD DISCLOSURE VEL requirement At least 20 performance indica	S PART III: Performance Indicato tors, at least one from each main c	rs ategory/yes, condition met)
Non-di	scrimination		
HR4	Total number of incidents of discrimination and corrective actions taken.	Page 128	
Freedo	m of association and collective bargaining		
HR5	Operations and significant suppliers identified in which the right to exercise freedom of associa- tion and collective bargaining may be violated or at significant risk, and actions taken to support these rights.	Page 146-147	Global Compact COP 2014
Child la	bor		
HR6	Operations and significant suppliers identified as having significant risk for incidents of child labor, and measures taken to contribute to the effective abolition of child labor.	Page 146-147	Global Compact COP 2014,
Prevent	tion of forced and compulsory labor	·	
HR7	Operations and significant suppliers identified as having significant risk for incidents of forced or compulsory labor, and measures to contribute to the elimination of all forms of forced or compulsory labor	Page 146-147	Global Compact COP 2014,
Assessr	nent		
HR10	Percentage and total number of operations that have been subject to human rights reviews and/ or impact assessments.	Page 81 on Internal Control	Sustainability Report page 52, Global Compact COP
Social: Society			
Public policy			
SO5	Public policy positions and participation in public policy development and lobbying.	Page 137	
Anti-competitive behavior			
SO7	Total number of legal actions for anticompetitive behavior, anti-trust, and monopoly practices and their outcomes.	Page 57	(SD) report pages 37-38 on energy efficiency

LOCATION OF DISCLOSURE

		LOCATION OF DISCLOSURE	
		ANNUAL REPORT (AR) Externally Verified	SUSTAINABILITY REPORT (SD), COMPANY WEBSITES, OTHER SOURCES
(B LEV	STANDARD DISCLOSURE EL requirement At least 20 performance indicat	S PART III: Performance Indicato ors, at least one from each main c	rs ategory/yes, condition met)
Complia	nce		
SO8	Monetary value of significant fines and total num- ber of non-monetary sanctions for noncompliance with laws and regulations.	Page 60	
Social: P	Product Responsibility		
Custom	er health and safety		
PR1	Life cycle stages in which health and safety impacts of products and services are assessed for improvement, and percentage of significant products and services categories subject to such procedures.	Pages 136-137	(SD) Report pages 58-61
Product and service labelling			
PR5	Practices related to customer satisfaction, including results of surveys measuring customer satisfaction.		SD Report 54
Customer privacy			
PR8	Total number of substantiated complaints regarding breaches of customer privacy and losses of customer data.	Pages 15, 147	(SD) Report pages 54-55



ACRONYMS

- •AMIA: Association of Moving Image Archivists
- •BU: Business Unit
- •CSR: Corporate Social Responsibility
- •CDP: Carbon Disclosure Project
- .CoC: Code of Conduct
- . CoC BB: Code of Conduct for Broadband Equipment
- •COP: Communication on Progress (Global Compact)
- .CSTB: Complex Set
- ECC: Ethics Compliance Committee
- •EIME: Tool to calculate environmental impact of products
- •EMEA: Europe/Middle East/Africa region
- •ETM: Early-To-Market
- •EU: European Union
- **EuP:** Energy-Using Product

- •ExCom: Executive Committee
- .GHG: Greenhouse gases
- •GRI: Global reporting initiative
- •HD: Hard Drive or Hard Disk Drive
- •LCA: Life Cycle Analysis
- •MEDEF (Mouvement des entreprises de France): French Employers' Association
- **.OTT TV:** Over the Top TV
- •PEP: Product Environmental Profile
- **.REACH:** Registration, Evaluation and Authorization of Chemicals (European Commission)
- •RoHS: Restriction of the Use of Certain Hazardous Substances
- **.STB:** Set-Top Box
- •VA: Voluntary Agreement
- •WEEE: Waste Electrical and Electronics Equipment

EXTENSIVE WORLDWIDE PRESENCE



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