

- If the product has been exposed to rain or water.
- If the product does not operate normally.
- If the product has been dropped or damaged in any way.
- There are noticeable signs of overheating.
- If the product exhibits a distinct change in performance.
- If the product is giving off smoke or a burning smell.

Protect the product when moving it

Always disconnect the power source when moving the product or connecting or disconnecting cables.

Interface classifications (upon applicability)

The external interfaces of the product are classified as follows:

- DSL, Line: TNV (Telecommunications Network Voltage) circuit, subjected to overvoltages (TNV-3)
- Phone, FXS: TNV (Telecommunications Network Voltage) circuit, not subjected to overvoltages (TNV-2)
- PSTN, FXO: TNV circuit, subjected to overvoltages (TNV-3)
- MoCA: TNV circuit, not subjected to overvoltages (TNV-1)
- All other interface ports (e.g. Ethernet, USB,...), including the low voltage power input from the AC mains power supply: SELV (Safety Extra-Low Voltage) circuits.



WARNING

- The Phone, FXS port will be classified as a TNV-3 circuit when connected internally to the PSTN, FXO port, for example, when the product is powered off.
- If the product is equipped with a USB interface, or any type of connector with metallic shielding, you are not allowed to connect the Phone, FXS port with the PSTN, FXO or the DSL, Line port by any means, for example with an external telephone cable.

Regulatory information

You must install and use this device in strict accordance with the manufacturer's instructions as described in the user documentation that is included with your product.

Before you start installation or use of this product, carefully read the contents of this document for device specific constraints or rules that may apply in the country where you want to use this product. In some situations or environments, the use of wireless devices may be restricted by the proprietor of the building or responsible representatives of the organization.

If you are uncertain of the policy that applies on the use of wireless equipment in a specific organization or environment (e.g. airports), you are encouraged to ask for authorization to use this device prior to turning on the equipment. Vantiva is not responsible for any radio or television interference caused by unauthorized modification of the device, or the substitution or attachment of connecting cables and equipment other than specified by Vantiva. The correction of interference caused by such unauthorized modification, substitution or attachment will be the responsibility of the user. Vantiva and its authorized resellers or distributors are not liable for any damage or violation of government regulations that may arise from failing to comply with these guidelines. **Restricted frequency bands and product use** The availability of some specific channels and/or operational frequency bands are country dependent and are firmware programmed at the factory to match the intended destination. The firmware setting is not accessible by the end user.



Scan the QR code to view or download digital versions of the product documents.

SAFETY INSTRUCTIONS AND REGULATORY NOTICES

BEFORE YOU START INSTALLATION OR USE OF THIS PRODUCT, CAREFULLY READ ALL SAFETY INSTRUCTIONS

Applicability

These Safety Instructions and Regulatory Notices apply to:

- Vantiva and Technicolor xDSL Modems & Gateways
- Vantiva and Technicolor Fiber Modems & Gateways
- Vantiva and Technicolor LTE Mobile Modems & Gateways
- Vantiva and Technicolor Hybrid Gateways
- Vantiva and Technicolor Ethernet Routers & Gateways
- Vantiva and Technicolor Wi-Fi Extenders

Using equipment safely



When using this product, always follow the basic safety precautions to reduce the risk of fire, electric shock and injury to persons, including the following:

- Always install the product as described in the documentation that is included with your product.
- Do not use this product to report a gas leak in the vicinity of the leak.
- Avoid using this product during an electrical storm. There may be a remote risk of electric shock from lightning.

Used symbols

Following symbols may be found in this and accompanying documentation as well as on the product or accompanying accessories:

Symbol	Indication
	This symbol is intended to alert you that uninsulated voltage within this product may have sufficient magnitude to cause electric shock. Therefore, it is dangerous to make any kind of contact with any inside part of this product.

Symbol	Indication
	This symbol is intended to alert you of the presence of important operating and maintenance (servicing) instructions in the documentation that is included with your product.
	This symbol indicates for indoor use only (IEC 60417-5957).
	This symbol indicates Double insulated Class II equipment (IEC 60417-5172). Does not require an earth connection.
	This symbol indicates Alternating Current (AC).
	This symbol indicates Direct Current (DC).
	This symbol indicates Electrical polarity.
	This symbol indicates Fuse.

Directives

Product use

You must install and use this product in strict accordance with the manufacturer's instructions as described in the user documentation that is included with your product. Before you start installation or use of this product, carefully read the contents of this document for device specific constraints or rules that may apply in the country where you want to use this product. If you have any doubts about the installation, operation or safety of this product, please contact your supplier.

Any change or modification made to this product that is not expressly approved by Vantiva will result in the loss of product warranty and may void the user's authority to operate this equipment. Vantiva disclaims all responsibility in the event of use that does not comply with the present instructions.



This product is intended for indoor use only.

vantiva

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Software and firmware use

The firmware in this equipment is protected by copyright law. You may only use the firmware in the equipment in which it is provided. Any reproduction or distribution of this firmware, or any portion of it, without express written consent from Vantiva is prohibited.

Open Source Software notification

The software of this product may contain certain open source software modules which are subject to Open Source Software license terms (see <https://opensource.org/osd> for definition). Such Open Source Software components and/or versions may change in the future versions of the software product.

A list of the Open Source Software used or provided as embedded into the current software of the product and their corresponding licenses and version number are, to the extent required by applicable terms, available on Vantiva's website at the following address: www.vantiva.com/opensource or at another address as Vantiva may provide from time to time.

If and where applicable, depending on the terms of the applicable Open Source Software licenses, the source code of the Open Source Software is available for free upon request.

For avoidance of doubt, Open Source Software is only licensed by the original owner of the Open Source Software under the terms set forth in the designated Open Source License.

Environmental information

Batteries (if applicable)



Batteries contain hazardous substances which pollute the environment. Do not dispose of them with other articles. Take care to dispose them at special collecting points.

Recycle or dispose of batteries in accordance with the battery manufacturer's instructions and local/national disposal and recycling regulations.

Energy efficiency

Energy savings

The user documentation that is included with your product not only provides useful information on all the features of your product, but also on its energy consumption. We strongly encourage you to carefully read this documentation before putting your equipment in service in order to get the best service it can offer you.

Safety instructions



- Read these instructions.
- Keep these instructions.
- Heed all warnings and cautions.
- Follow all instructions.

Climatic conditions

This product:

- Is intended for in-house stationary use; the maximum ambient temperature must not exceed 40 °C (104 °F); the relative humidity must be between 20 and 80 %.
 - Must not be mounted in a location exposed to direct or excessive solar and/or heat radiation.
 - Must not be exposed to heat trap conditions and must not be subjected to water or condensation.
 - Must be installed in a Pollution Degree 2 environment (an environment where there is no pollution or only dry, non-conductive pollution).
- If applicable, batteries (battery pack or batteries installed) must not be exposed to excessive heat such as sunshine, fire or the like.

Ventilation and positioning

This product is intended to be used indoors in a residential or office environment.

- Remove all packaging material before applying power to the product.
- Place and use the product only in positions as described in the user documentation that is included with your product.
- Never push objects through the openings in this product.
- Do not block or cover any ventilation openings; never stand it on soft furnishings or carpets.
- Leave 7 to 10 cm (3 to 4 inches) around the product to ensure that proper ventilation gets to it.
- Do not install the product near any heat sources such as radiators, heat registers, stoves, or other apparatus (including amplifiers) that produce heat.
- Do not put anything on it which might spill or drip into it (for example, lighted candles or containers of liquids). Do not expose it to dripping or splashing, rain or moisture. If a liquid enters inside the product, or if the product has been exposed to rain or moisture, unplug it immediately and contact your supplier or customer service.

Cleaning

Unplug this product from the wall socket and disconnect from all other devices before cleaning. Do not use liquid cleaners or aerosol cleaners. Use a damp cloth for cleaning.

Water and moisture

Do not use this product near water, for example near a bathtub, washbowl, kitchen sink, laundry tub, in a wet basement or near a swimming pool. Transition of the product from a cold environment to a warm one may cause condensation on some of its internal parts. Allow it to dry by itself before using the product.

Electrical powering

The powering of the product must adhere to the power specifications indicated on the marking labels. In case this product is powered by a power supply unit:

- This power supply unit must be Class II and a Limited Power Source in accordance with the requirements of IEC 60950-1/EN 60950-1, Clause 2.5 or IEC 62368-1/EN 62368-1, Annex Q and rated as indicated on the label on your product. It must be tested and approved to national, or local standards.



Only use the power supply unit that is supplied with this product, is supplied by your service provider or local product supplier, or a replacement power supply unit provided by your service provider or local product supplier.

The use of other types of power supplies is prohibited.

If you are not sure of the type of power supply needed, consult the user documentation that is included with your product or contact your service provider or local product supplier.

Accessibility

The plug on the power supply cord or power supply unit serves as disconnect device. Be sure that the mains supply socket outlet you use is easily accessible and located as close to the product as possible.

The power connections to the product and the mains supply socket outlet socket must be accessible at all times, so that you always can disconnect the product quickly and safely from the mains supply.

Overloading

Do not overload mains supply socket outlets and extension power cords as this increases the risk of fire or electric shock.

Important warning for products that offer voice communications services over the PMTS (Public Mobile Telecommunications Service)

WARNING

This equipment requires mains power to operate. If mains power fails you may not be able to make emergency calls.

Handling batteries

This product may contain disposable batteries.



CAUTION

There is danger of explosion if the battery is mishandled or incorrectly replaced.

- Do not disassemble, crush, puncture, short the external contacts, dispose of in fire, or expose to fire, water or other liquids.
- Insert batteries correctly. There may be a risk of explosion if the batteries are incorrectly inserted.
- Do not attempt to recharge disposable or non-reusable batteries.
- Please follow instructions provided for charging rechargeable batteries.
- Replace batteries with the same or equivalent type.
- Do not expose batteries to excessive heat (such as sunlight or fire) and to temperatures above 100 °C (212 °F).

Telephone cable



CAUTION

To reduce the risk of fire, use only No 26 AWG wire size or larger telecommunication line cord.

Connect the telecommunication line cord only in the PSTN, FXO, DSL or Line port of the product. Never plug the telecommunication line cord in another receptacle of the product.

Follow the installation instructions in the sequence as outlined in the user documentation that is included with your product.

Limiting the human body exposure to electromagnetic fields

This product should be installed and operated with a minimum distance of 20 cm (8 inches) between the product and a person's body.

Servicing



To reduce the risk of electric shock or electrocution, do not disassemble this product.

If service or repair work is required, take it to a qualified service dealer.

Damage requiring service

Unplug this product from the mains supply socket outlet and refer servicing to qualified service personnel under the following conditions:

- When the power supply, power cord or its plug are damaged.
- When the attached cords are damaged or frayed.
- If liquid has been spilled into the product.